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DAISHIN SECURITIES
INTEGRATED REPORT
2021
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### **About This Report**

Since 2014, Daishin Securities has been disclosing its business performance from the perspective of sustainability through the publication of sustainability reports. Through this report, we intend to communicate with stakeholders about the achievements we've made by strengthening our business capabilities and social and environmental value we've created by fulfilling our corporate social responsibility (CSR). This year, as we celebrate the publication of our seventh sustainability report, we will endeavor to find the direction of an ESG policy that creates value and explore strategies to maintain our reputation as a trusted innovative company. Going forward, we will continue to strive to grow together with all members of society.

### **Reporting Standards**

This report was prepared in accordance with the key conformance criteria of the GRI Standards, the international reporting guidelines for sustainability management, and in connection with ISO 26000.

### Reporting Scope and Period

This report includes information on Daishin Securities' business activities at the headquarters in Seoul and places of business in Korea and abroad. Daishin Securities' sustainability management activities and performance from January 1, 2020 to December 31, 2020 are presented in this report. The company status as at March 2021 and some of the achievements made in 2021 are noted in the report.

### Reporting Verification

The financial information in this report is based on the consolidated financial statements prepared in accordance with the K–IFRS and was audited by Samil PwC and verified by ECONINE, an independent third–party assurance agency.

### Inquiries

This report can be downloaded as a PDF file from the Daishin Securities' website. If you' d like more detailed information on the company' s sustainable management activities and performance, feel free to contact us.

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Daishin Securities is vigorously pursuing ESG management by making improvements in relation to CSR, environmental sustainability and governance.

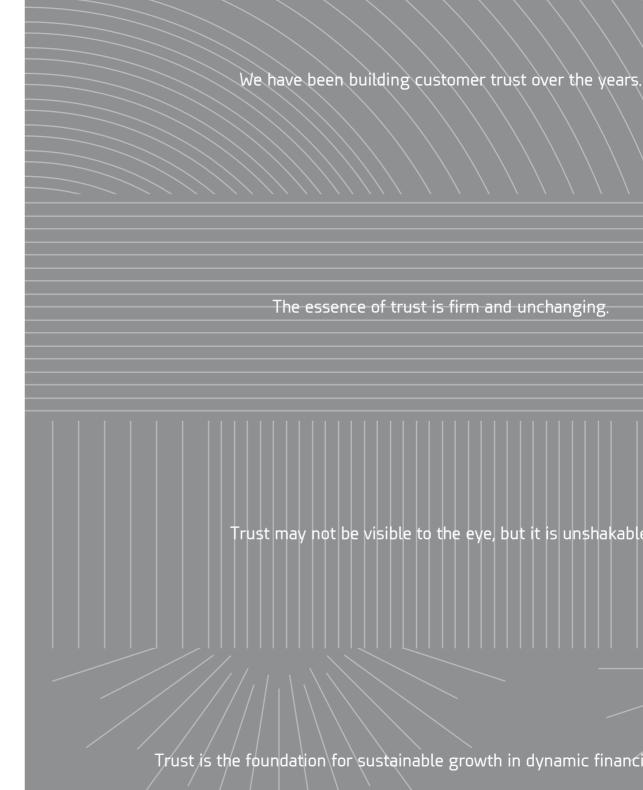
Daishin Securities expects to achieve remarkable growth together with its subsidiaries through ongoing communication and collaboration,

Moreover, it will continue to move forward by delivering value to customers and fulfilling its CSR, in addition to meeting the expectations of its customers.

Auh-ryung Lee, Chairwoman of Daishin Financial Group New Year's message in 2021

FY19(59th)

FY18(58th)



The essence of trust is firm and unchanging.

Trust may not be visible to the eye, but it is unshakable.

Trust is the foundation for sustainable growth in dynamic financial markets.

### is built over time t

Standing of the second second

NAME OF STREET, STREET

Station of the second s

We have been building customer trust over the years. like trees that continually grow while withstanding all kinds of weather and environmental conditions.

## Trust should be firm

The essence of trust is firm and unchanging. like the way the fragments and particles breaking from massive rocks due to weathering eventually consolidate to form a strong stratified layer.

# Trust should be unshakable

Trust may not be visible to the eye, but it is unshakable. Like the way the absence of the greenery in winter does not shatter the belief that it will return in spring.

# Trust is to the foundation for dynamic performance

as the background to shine more brilliantly.

Trust is the foundation for sustainable growth in dynamic financial markets. like the way fireworks need a dark sky

# Introduction

**Daishin Securities** 

### Chairwoman's Message

### At Daishin Securities, we plan on pursuing ESG management by fulfilling our social and environmental responsibilities and improving our governance.

Dear respected stakeholders of Daishin Securities, On behalf of all our executives and employees, I would like to express our profound gratitude toward all of you for your unwavering support and encouragement.

At Daishin Securities, we have dedicated ourselves to raising customer value with "customer trust," "win-win relationships with customers," and "innovation for customers" as our core values for the past six decades. In 2020, we made significant achievements through new endeavors and changes amid the challenges of the times, while fortifying the foundation for growth in the future in line with our differentiation strategy., and I hope to share with you the footsteps taken by Daishin Securities in 2020 socially and environmentally conscious manner.

through this integrated report. I also promise that we will continue to In 2021, all of us at Daishin Securities will make a concerted effort make notable achievements with financial and real estate expertise and to meet your expectations by ensuring stable profit generation and practice sustainable management, while fulfilling our responsibility in a managing our gains and losses appropriately, while pursuing our goals to strengthen our competitiveness ("Unique"), deliver results through execution ("Expert"), and take leadership in REITs and alternative Dear respected stakeholders. investments ("Summit"). To achieve our first goal, which is to strengthen We plan on pursuing ESG management by fulfilling our social and our competitiveness, we will dedicate ourselves to enhancing our environmental responsibilities and improving our governance. We are fundamental competitiveness in each business area. We will faithfully making full-fledged efforts to attain sustainable growth and maintain adhere to the basics and principles and reorganize our profit models a governance structure that will help protect your interests. In order to centering on strategic businesses with excellent potential to generate make the best possible decisions, our board of directors has been formed stable profits, irrespective of the market conditions. As for customer with individuals with tremendous expertise and years of experience in service, we will upgrade our online services and offer safe products their respective fields. Outside directors whose independence has been and services according to customer needs and propensities, thereby assured make up the majority so that the board can effectively keep the ensuring stability and profitability. As for our second goal, which is to executive management in check. In 2021, the number of outside directors deliver results through execution, we will promote growth by cultivating was increased from four to five, thereby further enhancing transparency an organizational culture that is dynamic and oriented toward execution. and fairness of the board operation, and ESG strategies were set forth By improving our systems and taking on performance-oriented projects, for the Group so as to strengthen the ESG management system. We plan we will boost our work efficiency and productivity. Last but not least, on emerging as a social enterprise that contributes to the betterment of we will be committed to becoming the industry's No. 1 house in REITs society and environment by organizing an ESG committee, raising ESG and alternative investments based on our professional expertise and awareness among employees through educational programs, and more. experience.

#### Dear respected stakeholders,

Protecting financial consumers has become an important goal for all Daishin Securities will stay committed to delivering value to its customers, fulfill ing its corporate social responsibility, and living up to financial firms, including financial investment companies. At Daishin Securities, we have mis-selling prevention processes in place for all the your expectations. Once again, thank you for your trust and support. I financial products we offer and monitor the implementation of those wish all of you and your families good health and happiness in 2021. processes through a mystery shopper program. A thorough financial consumer protection system has been established to prepare internal Thank you. rules of conduct, reflect consumer opinions, and train employees properly. We consider our employees as our core assets and the driving Chairwoman, forces behind our business operations and spare no efforts when it Daishin Financial Group comes to supporting their personal growth and development. Our employees are offered equal opportunities, irrespective of their school Auh-ryung Lee

or regional backgrounds, and gender equality is also ensured the workplace. There are also a wide range of employee welfare and capacity building programs aimed at raising the quality of life and supporting employees in pursuing personal development and vocational skills development.

Based on our management philosophy to pay back to society and fulfill our corporate social responsibility, we have been giving out scholarships and making donations to promote public health, help children in need, and more. As such, we are laying the groundwork to create win-win relationships with our communities.

### Dear respected stakeholders.

### Dear respected stakeholders,

### CEO's Message

Dear respected customers, shareholders, and other stakeholders of Daishin Securities.

I would like to express my deepest gratitude for your support and encouragement last year. Thanks to your support, we were able to make meaningful achievements even in the midst of a pandemic, 2020 was a year of dramatic changes due to the outbreak of COVID-19, which had a tremendous impact on policies, economies, societies, and people's lives. The international financial markets and the Korean capital market were heavily influenced as well and saw extreme volatility.

Fortunately, the real economy is recovery faster than initially expected, but there are also warnings that tremendous inflation awaits, due to the unprecedented gush of liquidity. When tapering becomes to address this issue, the low-interest trend that had continued for years may come to an end. This in turn will lead to market uncertainty as well.

The domestic financial investment industry is faced with a wave of massive changes. Competition among traditional financial institutions, including securities firms, banks, and insurance companies, is becoming more intensified. In addition, online platform service providers armed with cutting-edge IT are entering the financial investment sector, and this will lead to repositioning in the market. We are very aware that we must predict the direction and speed of changes in the business environment and proactively deal with them in order to survive in this industry.

Daishin Securities has been in the financial investment industry, known for its extreme ups and downs, for 60 years. It was possible thanks to its strong risk management proficiency and enterprising spirit, evident in the way it pursued innovation and become a tech leader among securities firms. Based on these strengths, we will effectively deal with changes in the global financial environment and compete with our peers based on our unique background. We vow to relentlessly take on new challenges to bring forth change and innovation, as a trailblazer in the industry.

Daishin Securities recorded KRW 219.4 billion in pretax income and KRW 147.0 billion in net income, based on the consolidated financial statements, in 2020. This is a 70% and 56% YOY increase, respectively. The company recorded KRW 236.0 billion in pretax income and KRW 170.3 billion in net income, based on the separate financial statements, which were a 100% and 94% YOY increase, respectively. Based on this, dividends were paid in the amount of KRW 1,200 per share for ordinary stocks, KRW 1,250 per share for first preferred stocks, and KRW 1,200 per share for second preferred stocks.. The payout ratio will be about 30 to 40% based on the separate financial statements for the 2021 accounting year. We will also strive to raise shareholder value by reviewing the possibility of purchasing treasury stocks. We will continue to distribute profits through dividend payouts and reinvest the remaining capital. We will increase our capital to boost the value of our company and promote further growth and in turn raise shareholder value in a virtuous cvcle.

The first and foremost management objective of Daishin Securitas for the year 2021 is to create a new profit-generating model by collaborating with affiliates in finance and real estate. Through the collaboration among Daishin Securities, F&I, Savings Bank, Asset Trust, Asset Management and PE, we will be able to produce unique results that no other organizations are capable of. To this end, we will strive to become the No. 1 house specializing in REITs and alternative investments. We will work together with our affiliates in the real estate sector to emerge as an organization with unparalleled expertise in REITs and alternative investments in real estate.

We will also devote our efforts to further promote our retail segment, which saw remarkable growth last year. The number of HNW customers climbed more than 50% last year alone, and this was made possible by providing them with tailored products and services. We will also try to gain a greater share of the brokerage market and develop new income sources in the WM segment. As for the IB segment, we are finally seeing the result of years of investment. We were chosen as a joint lead manager of mega deals by Kakao Pay, LG Energy Solution and others and are fast becoming a major player in the IB segment. We will continue to invest in this area to recruit excellent talents and expand our organization.

Daishin F&I, Savings Bank, Asset Management, and Asset Management, in which Daishin Securities holds 100% of the stakes, are also demonstrating stable performance. We will further fortify the Group's financial and real estate value chains, effectively adjust our investment portfolio to be better prepared against market uncertainty, and promote an organizational culture that focuses on key businesses.

At Daishin Securities, we will pursue ESG management to contribute to creating a world where all our stakeholders can enjoy happiness and excellent quality of life. We will fulfill our corporate social responsibility and emerge as a company that is trusted and admired by all stakeholders. I ask for your continued support.

Thank you.

CEO, Daishin Securities Ik-keun Oh





excellent quality of life.

20

### At Daishin Securities, we will pursue ESG management to contribute to creating a world where all our stakeholders can enjoy happiness and

### Company Overview

Business Areas

Investment trading, investment brokerage, trust, investment advisory,

KRW 434.9 billion

Total Assets Under

KRW 78, 939.6 billion

Management

Capital

discretionary investment

**General Information** 

Financial Investment Service

Head Office Address

Executives &

Employees

1,476

343, Samil-daero, Jung-gu,

Seoul, Republic of Korea (Daishin

Finance Center, Jeodong 1–ga)

Business Type

As of March 2021

Listing Date

October 1, 1975

Total Assets

statements)

KRW 14, 487.3 billion

(KRW 20, 932.2 billion,

Entrusted Assets

(Stocks, Bonds, etc.)

KRW 56,561.8 billion

based on consolidated financial

### Credit Rating

Daishin Securities has held a credit rating of AAsince 2010.







### Summary of Consolidated Financial Statements

			Unit - Ditton KRW
Category	FY18	FY19	FY20
Operating revenues	2,557.0	2,696.7	2896.0
Operating expenses	2,398.5	2,597.0	2628.7
Operating income	158.5	99.7	239.2
Non-operating gains (losses)	30.8	29.4	-19.8
Net income before tax	189.3	129.1	219.4
Net income	140.7	94.0	147.0
Total assets	19,151.3	19,437.3	21,503.8
Total liabilities	17,150.4	17,420.2	19,426.5
Total capital	2,000.9	2,017.0	2,077.4
EPS for common stock (KRW)	1,961	1,310	2,119

Date of Establishment

July 27, 1962

Total Equity

statements)

KRW 1,910.4 billion

Financial Assets

(Funds, Trusts, etc.)

KRW 22,376.9 billion

(KRW 2,106,1 billion,

based on consolidated financial

### Summary of Separate Financial Statement

Category	FY18	FY19	FY20
Operating revenues	2,236.5	2,288.3	2,289.6
Operating expenses	2,108.8	2,189.4	2,049.9
Operating income	127.6	98.9	239.7
Non-operating gains (losses)	18.3	19.0	-3.6
Net income before tax	145.9	117.9	236.0
Net income	114.8	87.9	170.4
Total assets	14,016.3	13,482.8	15,367.0
Total liabilities	12,221.1	11,682.1	13,464.3
Total capital	1,795.2	1,800.8	1,902.7
EPS for common stock (KRW)	1,595	1,215	2,439

55

### Board of Directors & Governance

Daishin Securities pursues transparency and responsible management practices across all areas of decision-making, management activities and the supervision system. The company has set up an excellent governance model, based on efficiency and responsibility of the board, and is protecting the rights and interests of stakeholders and enhancing the value of the company. The Board of Directors is comprised of eight members, five of whom (62.5%) are outside directors.

## External Evaluation of Governance

	Name	Date of Initial Appointment	Career Background	
	Auh-ryung Lee	2005. 5. 27	Chairwoman of Daishin Securities	
Inside directors	Ik-geun Oh	2020. 3. 20	CEO of Daishin Savings Bank Present) CEO of Daishin Securities	
	Hong-seok Yang	2010. 5. 27	Vice President of Daishin Securities Present) President of Daishin Securities	Governance
Outside directors	<mark>Byeong-cheol</mark> Kim	2018. 3. 23	Member of the Committee of Inspection at the Board of Audit and Inspection Present) Financial Administration at the Financial Services Commission Member of the Ministry of Personnel Management	General Board of CEO Meeting of Directors Shareholders
	Chang-se Lee	2018. 3. 23	Head of Prosecutors at the Supreme Prosecutors' Office Chief Prosecutor at the Seoul Northern District Prosecutor's Office Present) Attorney at Dongin Law Group	
	Hong-hee Cho	2020. 3. 20	Head of Seoul Regional Tax Office Present) Advisor at Bae, Kim & Lee LLC	
	Chang-soo Kim	2021. 3. 19	President of Chung-Ang University Present) Professor of Business Administration at Chung-Ang University	
	Yoon-hee Won	2021, 3, 19	President of the University of Professor at the University of Seoul Graduate School of Science in Taxation	

Daishin Securities was ranked among the top companies in the corporate governance evaluations carried out by the Korea Corporate Governance Service and Sustinvest. We will continue to maintain transparency and professional expertise in our governance to ensure sustainable management.

Korea Corporate Governance Service (KCGS)'s rating B+



### Sustinvest' rating BB



There are five sub-committees operating under the Board of Directors: the Executive Nomination Committee, Risk Management Committee, Remuneration Committee, Management Committee and Audit Committee.

Executive Nomination Committee	Nomination of candidates
Risk Management Committee	Deliberation and handling of risk issues
Remuneration	Evaluation and improvement of management performance and the appropriateness of the internal control system
Management	Deliberation and resolution on major decision-making issues concerning the management of the group
Audit Committee	An auditor oversight body that ensures fairness and transparency

### Daishin Financial Group





Year of launch **2014** Capital **70.0 B** Equity **453.2 B** Total assets **3,504.3 B**  Daishin F&I, a private bad bank established for the purpose of disposing of non-performing loans (NPLs), invests primarily in NPLs and real estate.

### 2020 Performance & 2021 Goals

The focus of management was on recovering the invested assets, instead of making new investments, for the purpose of generating steady income and managing risks. By securing assets that generate steady income and strengthening recovery activities, risk management capacity, and collaborations with other affiliates, Daishin F&I will fortify its foundation as an investment company specializing in NPL and real estate investment.

Daishin Savings Bank is a financial institution that provides professional services to individuals and small- and medium-sized enterprises (SMEs), while strengthening its risk management competencies.

### 2020 Performance & 2021 Goals

Improvements were made in relation to risk management and web and mobile customer channels (incl. an app). The company saw a gradual drop in the delinquency rate and a boost in individual customers and government program–linked loans. To manage the risks associated with an economic recession, efforts will be made to secure customer in good financial standing and improve asset soundness, in addition to building a balanced loan business and digital services with the goal of reaching KRW 2 trillion in total assets.

Daishin Asset Management offers excellent fund products in various areas, including global real estate funds and passive funds.

### 2020 Performance & 2021 Goals

Daishin Asset Management recorded KRW 6.5 trillion in deposits in 2020, as result of attracting additional institutional funds, such as that of the National Pension Service, and receiving deposits for the KOSPI 200 Index Fund. There are plans to increase passive fund deposits based on a sound management system and boost overseas real estate funds by reinforcing alternative investment capabilities. Product diversification will also be pursued by selling new REITs by collaborating with other organizations of the Group.

Real Estate Finance aishin P

Year of launch **2019** Capital **100.0 B** Equity **97.9 B** Total assets **104.5 B** 

Private Equity Finance aishin

Year of launch **2012** Capital **10.0 B** Equity **12.3 B** Total assets **14.5 B** 

Financial Investment

Microfinance



Savings Ban

Capital 35.6 B

Eauity 213.4 B

Year of launch **2011** 

Total assets 1.974.5 B

Year of launch **1988** Capital **35.6 B** Equity **40.6 B** Total assets **46.5 B** 



Daishin Asset Trust, the establishment of which was funded entirely by Daishin Securities, specializes in real estate development, financing, REITs, and consulting.

#### 2020 Performance & 2021 Goals

The company entered the guaranteed completion real estate trust market and strengthened its business operations associated with urban renewal projects. A turnaround was made, thanks to an increase in trust fees and pre-tax profits, and a stable NCR was maintained overall. There are plans to collaborate with the members of the Group by expanding the network through structured REITs and trusts and to offer differentiated REIT products, such as land-exchange REITs.

Daishin Private Equity manages six PE funds with investments from large institutions and is broadening the scope of investment with top-notch financial experts.

### 2020 Performance & 2021 Goals

Daishin Private Equity successfully dealt with the changes in the PE environment caused by the COVID-19 pandemic. Blind funds were formed and a blind contest was held successfully, in addition to establishing corporate-friendly deal strategies. While taking a corporate-friendly position in the market, the company plans to pursue co-investment funds, pre IPO investment and so on. Experience and expertise will also be pursued in relation to investing overseas, in line with the latest trend.

Daishin Economic Research Institute, the sole private economic research body in the financial investment industry in Korea, conducts research on governance and develops investment solutions by incorporating engineering techniques into investment theories.

#### 2020 Performance & 2021 Goals

Daishin Economic Research Institute has been gaining a greater share of the proposition analysis market. It established an ESG evaluation model and data system for domestic institutional investors in collaboration with the Financial Engineering Research Institute. There are plans to upgrade the shareholder engagement support consulting service and ESG evaluation model for institutional investors, strengthen the digital system for ESG media research, and develop new business areas by launching corporate ESG consulting services and more.

### 2021 Management Objectives

As market uncertainty continues to remain in 2021 due to COVID-19 and increased liquidity, Daishin Securities is endeavoring to become an industry leader based on change and innovation. To this end, we have established three management strategies for the year 2021. We will continue to strive for sustainable growth while upholding customer-centered values and business fundamentals.

<b>Unique</b> Differentiated competitiveness	<b>Expert</b> Making achievements based on new endeavors and innovation	<b>Summit</b> Leadership in the industry	
Ensure competitiveness in each business segment and upgrade customized services	Create outcomes through execution	Ensure competitiveness in each business segment and upgrade customized services	Daishin Securities
Change the investment asset composition centering on profits	Strengthen risk management	Gain stability through investment in NPLs and real estate	Daishin P
Secure steady income streams	Improve organizational efficiency	Secure future growth engines	Daishin Savings Bank
Promote collaboration with affiliates and offer REITs unique to Daishin	Pave the foundation for the borrowing-type land trust business and establish a proactive risk management system	Lay the groundwork to emerge as a leader in REITs investment, development and management	Daishin Asset Trust
Boost deposits for passive investment instruments	Broaden overseas real estate funds	Sell REITs	Daishin Asset Management
Take a corporate-friendly position	Invest in tech companies before their IPO through innovation funds	Gain expertise in investing overseas	Daishin Private Equity
1 Murr ↑↓↑↑↓↑         2 Mur ↓↓↓         3 MUMERN ↓↓↓         4 MURA ↓↓↓↓         5 MU ↓↓↓           10 MURL ↓↓↓↓         11 MURRANEN ↓↓↓↓         12 MURL ↓↓↓↓↓         13 MUR ↓↓↓↓↓         14 MUR ↓↓↓↓↓↓	6 minutes         7 minutes         8 minutes         9 minutes           7         10 minutes         10 minutes         10 minutes           8         10 minutes         10 minutes         10 minutes           8         10 minutes         10 minutes         10 minutes           8         10 minutes         10 minutes         10 minutes	<b>UN SDGs</b> The United Nations Sustainable Development Goals 2016 for the UN and the international community t goals and 169 targets, they concern solving univer and economic issues, in addition to protecting the E	o achieve by 2030. Consisting of 17 sal problems of mankind and social

### ESG Management Strategies

Daishin Securities trusted by its stakeholders will further upgrade its ESG management. As of 2021, Daishin Securities ranked among the top in the industry in terms of governance will fortify its governance structure and socially responsible management and adhere to the recommended environmental practices so as to realize sustainability and deliver value to customers.



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	Establishment of a companywide decision-making body
cy	Disclosure of the results of the efforts to reduce carbon emissions and the amount of energy saved in the last 3 years
lucts	Development of eco-friendly financial products and services, such as offering a preferential interest rate to eco-friendly companies, and participation in international environmental initiatives
;	Operation of retiree support system such as employment and startup support programs Disclosure of employment safety and health policies
ice	Provision of products and services in consideration of consumer safety Disclosure of handling of customer feedback, inquiries, and complaints
n	Employment policy that takes vulnerable groups into consideration Disclosure of the results of CSR programs and activities
S	In-person and electronic voting
5	Regulations requiring outside directors to receive support from external experts Restrictions on the voting rights of inside directors depending on whether the CEO is attending the Executive Nomination Committee meeting and when an outside director is nominated by the Committee
l	Regular audit training for Audit Committee members Compliance training for executives by the compliance officer
	Profit and loss forecasts, disclosure of future business plans, and disclosure of the audit report in English



**Daishin Securities** 

Daishin Securities has been achieving continuous growth together with its customers based on trust and dynamism. "Sustainability" and "ESG" have emerged as important keywords for nations and companies across the world for the post-COVID-19 era. In the future, only businesses displaying excellence in their environmental practices, social contribution, and governance will be able to thrive. Recognizing this imminent change, Daishin Securities is reflecting the value of sustainability in all its activities and working toward the future.



## 01. **Sustainability** Highlights

Governance

### **Top Grade in GreenBuilding** Certification

### 37,817kWh

The car emissions trading deal brokered over-the-counter

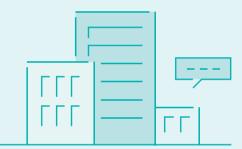
### Environment

### KRW 1,426.86 million

64 persons, 40.25%

Female managerial staff

### 5.71%



55.13%

62.5%

Industry's highest dividends (cumulative average in 3 years) and shareholder-friendly policies Proportion of outside directors in the Board of Directors

### Electronic voting system launched for shareholders

Electronic voting system in operation at the 60th General Meeting of Shareholders in 2021 Non-face-to-face exercise of voting rights

### 454,87 tC02eq

Greenhouse gas emission

100,000 tons

Daishin Securities quickly pursued digital transformation in response to the zero contact trend in 2020 and successfully achieved the intended outcome. Other affiliates also achieved balanced business performance, built excellent portfolios, and brought forth sustainable profit-generating models. Daishin Securities will make every effort to continue generating steady profits based on customer trust amid increased volatility across financial markets worldwide.



### **Excellence Prize in Investment** Information





### Digital **Transformation**

147.0 billion

Net income

### Number of customers, as of the end of 2020 (based on CIF)

### 56,5% growth

The increase in net income from the previous year based (194% growth according to separate financial statements)

### KRW 120.3 billion

## 02. Performance Highlights

### **Diversification of foreign** currency assets (USD and JPY)

A highly stable foreign currency portfolio

### KRW 300 billion

Principal investment in key regions abroad

### KRW 826.5 billion



### 1.5 million cases

Consultations provided by the financial chatbot, Benjamin

### **Insighter 3.0**

Ouant-based MTS stock recommendation service from Creon

### 2,970,128 persons

414% Net capital ratio

AA-

Credit Rating

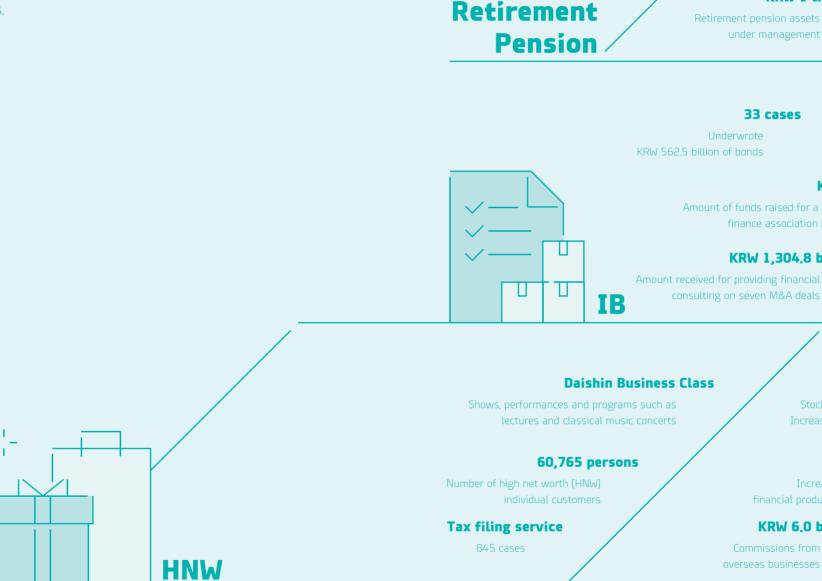
### KRW 73,114.6 billion

(as of the end of 2020)

### Economic Achievement

Daishin Securities is a financial investment company that has gained customer trust in various financial fields, such as asset management, securities trading and brokerage, and IPO, Financial product sourcing capabilities are being further strengthened by discovering various alternative investments at home and abroad and ensuring differentiated competitiveness during product development. Through these efforts, the company will offer customized asset management services to individual customers and accurate and professional services to corporate and fund customers.

1.1



## 03. Service Highlights

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### KRW 140 0 billion

Total IRP, a 30-billion-won increase from the end of 2020

### 76%



### 33 cases

43 cases

Number of book runner (IPO) agreements signed

### KRW 187.4 billion

Amount of funds raised for a new technology finance association (based on AUM)

### KRW 1,304.8 billion

### KRW 7.0 billion

Stock brokerage commission income Increased trading and higher rating as a trading securities company

### 60%

financial product commissions

KRW 6.0 billion

overseas businesses

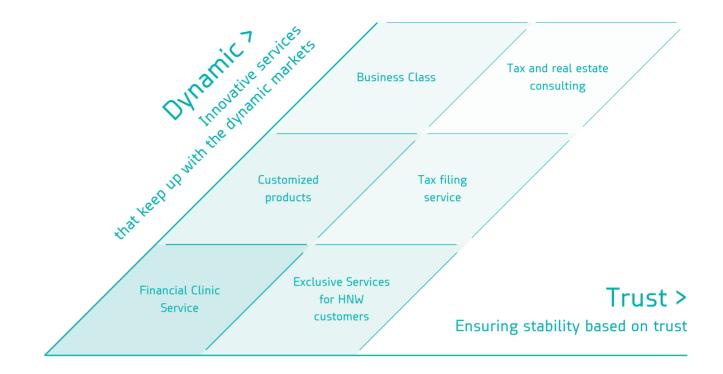


Wholesale

 $HNN_{A}$ 

KRW 277.7 Net operating income (Retail) Retail KRW 12,225.2 Assets HN₩ 60,765 Customers Alternative KRW 838.5 Investments

As of March 2021 / Unit : billion KRW



### Solutions Tailored to **HNW Customers**

Daishin Securities are doing its utmost to provide services that are tailored to the needs of individual HNW customers so as to retain their trust,

Daishin Securities presents safe asset portfolios to customers by offering a wide range of financial products such as alternative investment products and financial-real estate services. There are six sales principles that are observed in order to manage risks and comply with the Financial Consumer Protection Act, and alternative investment products that are optimized for HNW customers are continually developed. Efforts are also made to provide diverse personalized products through trusts, wrap, and annuities selected based on stringent criteria. A zerocontact customer management process has been established in light of the changes in the banking environment, in addition to launching marketing campaigns using ZOOM. For the past four years, Daishin Securities has honed its capabilities in selling alternative investment products to build portfolios that minimize risks and maximize profits by diversifying investment in different assets, including real estate. As a result, the company has been recognized as one of the best in the industry. Based on the experience and expertise gained while providing differentiated services to 6,000 HNW customers, Daishin Securities will continue to offer an all-encompassing service that combines finance and real estate, while at the same time helping customers address asset management concerns related to taxes, gifts, and trusts.

### Financial Clinic Service

This is an asset management service offered by Daishin Securities. Industry's top asset management experts who have completed the training program and been qualified by the company provide exceptional asset management services that continue to earn trust.

#### **Customized Products**

Alternative investment products are being diversified to offer the best possible products to HNW customers. Risk is diversified through the trust, wrap, and pension products sourced by the company, and products designed to generate sustainable profits are offered. The proportion of hard currencies is adjusted by suggesting products from developed countries such as the United States and Japan.

### Daishin Business Class On-line Webinar

Investment insight is not just obtained from financial information. It can be found in cultural content as well, HNW customers are invited to lectures by famous speakers, cultural programs, and other informative events, but in 2020, online webinars were held to practice social distancing during the pandemic.

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### **Exclusive Services for HNW Customers**

Diverse exclusive services are provided to HNW customers, including the black card, higher limit for IPO subscriptions (200%), preferential interest rate and credit sales (0.5% discount), and fee exemptions and discounts.

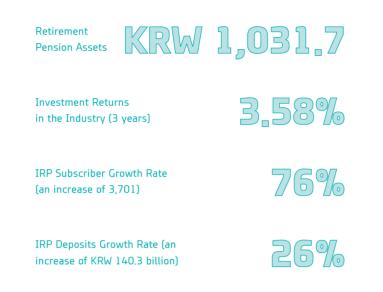
### Tax Filing Service

Tax consultation and tax filing services are provided to HNW customers. Leave it up to the experts to file various taxes, such as capital gains tax for large shareholders, gift/inheritance tax, and capital gains tax on overseas stocks.

### Tax and Real Estate Consulting

HNW customers can receive tax consulting concerning gift, inheritance, capital gains, real estate, financial investments, etc. Daishin Securities' experts also offer consulting on real estate properties currently in possession and sale/purchase advice. Real estate experts and tax accounts provide a report in person for detailed investment advice.

### Retirement Pension

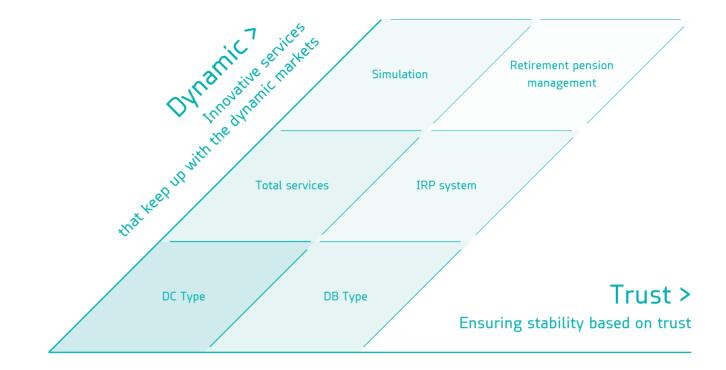


As of March 2021 / Unit : billion KRW



Daishin Securities offers a wide range of services in hopes that Koreans can also enjoy a comfortable life after retirement, similar to those in financially advanced countries like the United States, with just a retirement pension policy alone.

As of January 2021, the elderly aged 65 and older accounts for 16.5% of the entire population in Korea, which is expected to become a super-aged society with the proportion of the elderly population rising to more than 20% by 2026. There is another reason beside population aging why retirement pension plans have become critical. In Korea, where parents make significant financial investments in their children, in their education and marriage, many people are simply not ready to retire. Some have realized the seriousness of this program and begun looking for a pension plan that best suits them, recognizing it as an important investment. Daishin Securities has retirement pension plan managers at each branch to help boost the retirement assets of customers who have signed up for a retirement pension plan by managing the assets according to their respective stages in the life cycle. In order to substantially increase the rate of return, management fees are exempted for the amount of assets held in fund products. By offering a wide array of investment products and a real-time ETF trading system, Daishin Securities allows customers to efficiently manage their retirement assets. In addition, customers can choose among "period-based," "limitbase," and "amount-based" when it comes to withdrawing funds from their pension account so that they can live comfortably after retirement according to their own needs.



#### Defined Contribution (DC) Plan

This is a pension plan where the company specifies a defined Diagnosis of the rate of return, briefing on investment opportunities, contribution for its employees, who get to manage the contributions guidance asset allocation strategies, and asset management status accrued individually, and the employees' retirement benefits vary reports are provided through this service. In addition to using simulations depending on the result of managing the funds. of the retirement pension portfolio, customers can set the target rate of return and design a concrete financial plan necessary for preparing for life after retirement by simulating post-retirement income and expenses.

#### Total Services for Retirement Pension Customers

Premium education services, on the retirement pension plans, customized retirement pension plans, and premium courses are provided. Clients can receive one-on-one consultation services from tax accounts and devise tax saving strategies through services related to income tax. Also, CMA bank transfer fees and fees on CD/ATM withdrawal from affiliated financial institutions are waived.

#### Asset Management & Simulation Service

Diagnosis of the rate of return, briefing on investment opportunities, guidance asset allocation strategies, and asset management status reports are provided through this service. In addition to using simulations of the retirement pension portfolio, customers can set the target rate of return and design a concrete financial plan necessary for preparing for life after retirement by simulating post-retirement income and expenses.

### Defined Benefits (DB) Plan

### Individual Retirement Pension (IRP) Plan

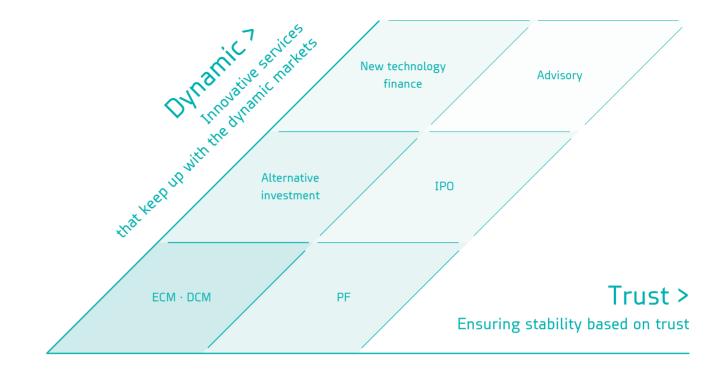
The individual retirement pension (IRP) plan can be a means of building one's wealth with an upgraded function of the conventional individual retirement account (IRA) that can help the self-employed and those transferring jobs build their retirement assets and prevent them from exhausting their severance pay. It allows workers to defer taxes on the severance pay they have received or additional contributions they made and then use it as a retirement fund.

### **Retirement Pension Management**

Successful investment in a retirement pension plan leads to higher returns and a comfortable life after retirement. Daishin Securities recorded the highest 3-year and 5-year returns on IRP, as of 2020. The company was also the first in the industry to introduce a customeroriented commission policy that waives commissions for fund products. Daishin Securities is striving to create diversified retirement pension portfolios that include funds that guarantee the principal and interest.

As of March 2021 / Unit : billion KRW





### **Expert Group with Insight on the Growth** of Corporate Clients

IB is an investment group responsible for brokering between those who want to raise funds through the issuance of new securities and investors who can supply such funds.

Daishin Securities is a reliable partner for corporate clients seeking to achieve asset growth in financial markets. The IB segment provides a variety of services related to attracting foreign capital, issuing foreign bonds, consulting on principal investment (PI) and merger and acquisition (M&A), and attracting investors for private placement. The IB segment consists of the Coverage Division, ECM Division, IPO Division, and Advisory Department. The Coverage Division oversees underwriting, arrangement, offering, sales, etc. of public and private placement corporate bonds for enterprises and also serves as a solution provider by identifying their IB needs. The ECM Division offers listed companies with fund-raising services through issuance of stocks and bonds, advice on merger and division, investment and management services for new technology investment funds, and other services. The IPO Division provides enterprises with advice and services related to listing and serves as a designated advisor to companies listed on KONEX. The Advisory Department offers advice on M&A, financing/fund-raising, and attaining business objective and goals. In 2020, Daishin Securities gained a stronger presence in the IPO market thanks to the activities of the IB segment, which included arranging 43 IPOs. There is a pool of experts with extensive experience in IPO as well as industry analysts, experts, accountants, and those with master's and doctoral degrees in bio-related fields with research experience. This has helped the IB segment earn a reputation for being well-versed in corporate value evaluation. Going forward, the IB segment will provide innovative total solutions for corporate finance.

### ECM · DCM

The IB segment is a solution provider, solutions that meet the financing needs of enterprises using the equity capital market (ECM) and the debt capital market (DCM) such as capital increase with or without consideration and stock-linked bonds (mezzanine).

#### Alternative Investment

A new combination of credit risk or cash flow is created by changing the credit risk faced by corporate customers or the cash flow from the assets held based on various structural designs. The IB segment is in charge of development and issuance of structured investment products (ABS, ABCP, ABSTB, etc.) as well as IPO management and acquisition, recruitment, sales, and brokerage

### New Technology Finance

This is a corporate financial service for investing in companies with technological prowess and growth potential, such as startups and SMEs. Companies with high stability and growth potential are offered investment funds and management services for new technologies that require investment funds.

### PF(Project Financing)

The IB segment offers financial arrangement, loan participation, and other PF services for projects that require large-scale funding, including domestic and overseas real estate development projects. It engages in product development, investment consulting, marketing, market trend research and analysis, development of real funds (real estate funds, REITs, ship funds, etc.), sale of real assets, and purchase advisory services to propose a wide array of profit-generating plans.

### IPO

Solutions related to the IPO are provided to unlisted companies. Specializing in the IPO of excellent SMEs and large corporations, the IB segment provides professional services throughout the entire process of IPO, including but not limited to diligence on listed companies, calculation of the value of the company, advice on listing, document preparation, demand forecasting and price-setting.

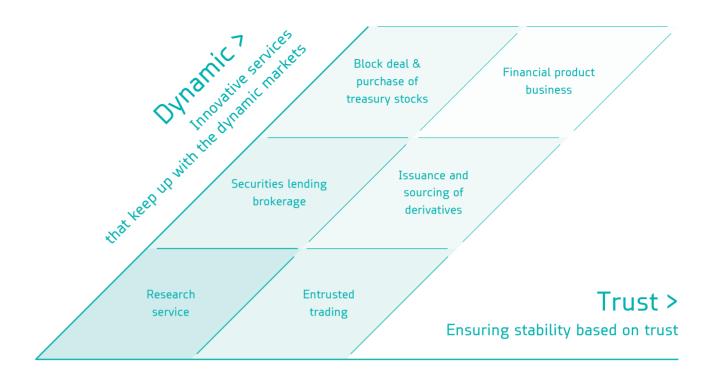
### Advisory

The IB segment provides advisory services to corporate clients in regard to M&A, financing, and how to attain their business goals. Advice is also provided on improving governance, in addition to arranging acquisition financing.

### Wholesale

As of March 2021 / Unit : billion KRW





### **Stable and Profitable** Investment for Institutions and **Corporate Clients**

Daishin Securities has long been a trusted partner of institutional investors and corporate clients at home and abroad,

Diverse securities brokerage and customized solutions for financial investment are provided through the Corporate Business Division, Overseas Investment Business Division, and Corporate Financial Product Division, Key customers are major pension fund operators, insurance companies, and asset management companies. The Corporate Business Division has organized four teams to provide efficient and professional services to different types of customers. The Overseas Investment Business Division is dedicated to providing brokerage services for overseas ETFs, stocks, and bonds as well as brokerage services for domestic stocks for foreign institutional investors. Securities brokerage services are also provided as part of the zero-contact discretionary investment business, which is a fintech business of domestic asset management companies. The Corporate Financial Product Division, on the other hand, sells financial investment products including derivative-linked securities (ELS, etc.) and wrap/trust products. In 2020, Daishin Securities succeeded in rebalancing with profit-oriented financial products and achieved excellent commission records. Providing one-stop services for institutional investors investing abroad, such as foreign stocks, bonds, gold and spot, the company has achieved great customer satisfaction. Daishin Securities is researching different strategies from various angles to supply stable profit-generating products to customers amid increased market volatility due to the impact of COVID-19 and the US-China trade war. Efforts will be made to realize the value of sustainable management by investing in excellent products based on ESG evaluation.

#### **Research Service**

Daishin Securities provides leading domestic and foreign institutions with information on various research findings and market trends. Pension fund operators and major institutional investors such as banks, insurance companies, and asset management companies are provided with information on market conditions and company analysis data through seminars, IR meetings, and non-deal roadshows (NDRs).

### Securities Lending Brokerage

Brokerage services are provided for securities lending to domestic and foreign investors. Efforts are made to boost commission income for securities lenders based on retail customer lending pool management and lending transaction brokerage services.

### Block Deal & Purchase of Treasury Stocks

For major shareholders of listed companies, unlisted FI investors, HNW customers, etc., Daishin Securities provide brokerage services using a block trading report and entrusted trading program for listed securities called Exture+ as well as reporting and entrusted trading services for the trading of treasury stocks of listed companies.

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### Entrusted Trading of Domestic and Foreign Financial Assets

Daishin Securities offers entrusted trading services for listed securities to major domestic and foreign institutional investors using a variety of trading techniques and undertakes various overseas asset brokerage services.

### Issuance and Sourcing of Derivatives

Derivative financial products such as ELS/DLS are issued for corporate customers. In addition, the company sources over-the-counter derivatives for corporate customer sales and manages counterparties to the transactions

### Financial Products for Corporate Customers

Daishin Securities sells diverse financial investment products such as beneficiary certificates, trusts, wrap accounts, RPs, and alternative investments abroad to corporate customers. Investment solutions are provided by collecting information and consulting on asset management for corporate clients.

# Daishin Action

Daishin Securities

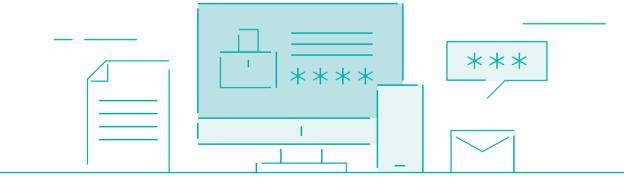
### Financial Consumer Protection System

Digital transformation is taking place across the financial industry at a rapid rate. Amid this trend, it is becoming increasingly critical financial institutions to protect customer information and ensure safe financial transactions. Thorough controls must be implemented to prevent potential risks to customers, while providing financial services on various digital platforms.

Moreover, there is a need to recognize the importance of financial consumer protection achieved by the means of providing sufficient information on financial protects and ensuring privacy protection and to fulfill one's responsibility to the customers.



### Sustainability 3 Focus



## Consumer

Integrated Report 2021

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Financial consumers require protection in that they should be provided complete information on the financial products they subscribe to. For this purpose, a mis-selling prevention process to provide such complete information is in place and a mystery shopper program is implemented for self-inspections to help eradicate mis-selling. In addition to building a financial consumer protection system covering each step of the sales process, the company has made it mandatory to inform customers of the precautions related to financial crimes to better protect them.

Stringent financial consumer protection system



Reinforced privacy protection



Mis-selling prevention



### Consumer

### Stringent financial consumer **N1** protection system

Daishin Securities has a financial consumer protection organization operating directly under the CEO. Under the oversight of the Chief Consumer Office (CCO), the organization plans and operates a wide variety of financial consumer protection systems, and each year, executives and employees are required to receive four hours of online training on financial consumer protection. Financial consumers are sent the Consumer Protection Letter, a newsletter with relevant information, twice a year. A consumer protection system is in place for each step of the financial product sales process to prevent and address disputes.

#### Financial Product Process Monitoring System [#4701]

A financial product sales monitoring system was set up in the latter half of 2020 to monitor and inspect all the processes concerning financial products, including planning and development, sales, and follow-up management.

### Standard Sales Consultation System [#4777]

In accordance with the Financial Consumer Protection Act (March 25, 2021) specifying increased accountability of financial firms concerning the sales of financial investment products and means to remedy damages to consumers, a customer consultation system has been set up. The standard sales consultation system is implemented to systematically ensure conformance, appropriateness, and fulfillment of the obligation to provide an explanation, thereby complying with the legal requirement to provide complete information on financial products for sale.

Financial Consumer Protection Organization Financial **Consumer Protection Team** 03 Consumer Planning and operation of a financial consumer protection system Follow-up Protection Dept. management Inquiries & Complaints Handling Team Establishment of an efficient inquiry and complaint handling system Establishment of an effective feedback system Financial Product Internal Product consultation prior to sale Control Dept. Establishment of a mis-selling prevention process Consumer Follow-up management of financial products Protection Council

Step-by-Step Consumer Protection System

01 Product planning and development



60 Product sale



Mandatory for the relevant dept, and the financial consumer protection oversight dept. to consult each other when developing a new product or setting forth a marketing policy in order to protect financial consumers

Double review procedures: preliminary review by the Risk Management Dept. and subsequent review by the Retail Product Risk Review Board

Must specify the matters on suspending product sales, rights to request corrective action, etc. if the product presents risks to protecting financial consumers protect financial consumers

Establishment of processes reflecting financial consumers' opinions obtained through voice of customer (VOC), complaints, etc.

Preparation of an internal code of conduct to provide sufficient information to consumers

Training on the standard sale process that is in line with the Financial Consumer Protection Act

Registration of an operating manual concerning audio recordings

Establishment of an efficient inquiry and complaint handling system

Establishment of an effective feedback system

Guide on the consumer protection system and procedures for remedying violations

Improvement of the follow-up management monitoring system, including the Happy Call and monitoring of mis-selling, and its effectiveness

### Consumer

### **O2** Sharing of Best Practice Cases of Financial Consumer Protection and Prevention of Violations

Best practice cases of financial consumer protection are shared with all members of the company to prevent violations. A misselling prevention checklist has been introduced and various systems, such as a senior investor protection system, customer satisfaction survey, fund purchase cancellation system, and customer panel, are in place to ensure safe financial transactions. Consumer Alerts is an information guide concerning voice phishing and high-risk investment products issued by the Financial Supervisory Service, and it is provided on Daishin Securities' website for customers to be aware of potential financial crimes and frauds so that they can better protect themselves.

### Mis-Selling Prevention Checklist for Financial Products [#4999]

The service representative selling a financial product must check the sale process him/herself to prevent any omissions of material information. The customer is allowed to check the mis-selling prevention checklist as a way to prevent mis-selling.

#### Senior Investor Protection System

Financial products that are complex or high risk are designated as "investment products that must be recommended with care" and are sold according to a more stringent procedure. In order for senior investors to obtain assistance from the people they trust, Daishin Securities has a "designated person notification system" and a "family assistance system" in place to notify the designated individuals regarding financial investment product purchases.

#### Detection of Leakage of Personal Information

A solution has been introduced to automatically delete the fingerprint information of customers in order to prevent fraud and financial crimes.

#### Prevention of Voice Phishing

In 2019, Daishin Securities was awarded a certificate of appreciation from the Financial Supervisory Service for helping to prevent financial crimes by dealing with situations where customers attempted to withdrawal large sums of money due to voice phishing. In January 2021, a senior was coerced into withdrawing a large sum of money by an acquaintance , but no financial losses resulted from the event. as appropriate measures were taken.

### **03** Offering the Best Privacy Protection in the Industry

Procedure for Dealing with Customer Information Leaks

#### Incident detected

Form a response team and report the relevant authorities

Operate a data breach center to notify affected customers

Answer inquiries from customers

**Provide remedies** 

#### 2021 Plans

Introduction of a web forgery and tampering prevention solution Introduction of a web forgery and tampering prevention solution A chief privacy officer (CPO) is designated to ensure thorough protection of customer information. To keep customers' personal data safe, data loss prevention (DLP) solutions are used and an intrusion detection system is operated for 24-hour security monitoring. Also, security training is provided to all executives and employees so that they are capable of dealing with security incidents properly. In 2021, the ISMS certification was renewed as ISMS-P1) to ensure the highest level of security and foolproof privacy protection.

### 1) ISMS – P

(Personal Information & Information Security Management System) The highest level of information security certification for the domestic financial industry

### Dealing with Customer Information Leaks

When a customer information leak is detected, the time, cause, and scale among other factors are determined, and a dedicated team reports it to the financial authorities and law enforcement. The details of the incident are promptly provided to customers, and a data breach center is put into operation to allow customers to exercise their rights to block access to their personal data, to look up the parties that were provided with their credit information, and to delete their personal and credit information. Victims are informed of the remedies available, and measures to prevent recurrences are established.

### Prevention of Digital Financial Crimes

A section called Safe and Secure Financial Transactions has been added to Daishin Securities' website in response to the surge in online and mobile financial transactions to provide relevant information. By familiarizing themselves with the information as well as the Ten Commandments of Digital Financial Transactions and the Ten Commandments of Mobile Financial Transactions, customers can prevent the information necessary for digital transactions to get into the hands of criminals or any other third party.

### (onsumer

**M** Customer-Centric Sales **Focusing on Providing Complete Information** 

Mis-selling is an instance where a customer is misled about the suitability of a financial product or service or provided insufficient information on the product or service. Daishin Securities implements a standard sales consultation system and fund purchase cancellation system to prevent mis-selling and pursues follow-up management through the Happy Call operations.

#### Standard Sale Consultation System [#4777]

In accordance with the Financial Consumer Protection Act (March 25, 2021), a standard sales consultation system is implemented to systematically ensure conformance, appropriateness, and fulfillment of the obligation to provide accurate explanation. Personnel at each branch get divided into implementers and evaluators for an in-house evaluation of mis-selling prevention using the aforementioned system and misselling prevention checklist [#4999].

#### Happy Call

This is a procedure designed to examine financial consumers' understanding of financial products and the seller's compliance with the prescribed sales process after a financial product is sold. It was initiated in 2017 for senior consumers to prevent mis-selling of products that must be recommended with caution. In 2020, a total of 11,131 happy calls were made.

### Fund Purchase Cancellation System

In 2019, the fund purchase cancellation system was introduced to protect consumers against mis-selling. In 2020, Daishin Securities set up a system for monitoring the entire process of sales of financial products from product planning to follow-up management, thereby further reinforcing its measures to prevent mis-selling.

### Mystery Shoppers Checking for Mis-Selling

In order to minimize the likelihood of mis-selling and protect consumer Employees of the company are internal customers who are extremely rights, a mystery shopper program was introduced. In 2020, Daishin important. With this in mind, efforts are made to promote communication Securities scored 89.1 points in ELS. 84.1 points in IRP. 82.6 points in and cooperation among the internal customers, and this in turn helps foreign funds, 83.1 points in REITs, and 84.7 points in foreign bonds. The boost the quality of the services provided to external customers. The WM products under examination were expanded in scope from funds to ELS, Group examines the service satisfaction level among internal customers IRP, and foreign bonds, and the results of these inspections are reflected and discovers employees deserving recognition for their excellence in the KPIs of the respective branches. through an internal customer satisfaction survey. An online survey was conducted with the employees at the head office and branches across the country, and an ICSI of 83.15 points was recorded in 2020.

### Diverse Efforts to Boost Customer Satisfaction

Daishin Securities is operating a unique customer satisfaction (CS) Voice of Customer (VOC) program. The customer satisfaction index (CSI) in relation to the services provided by employees is determined through a survey. The CSI gets Customer inquiries, complaints, and requests pertaining to financial included in the evaluation items concerning consumer protection in services are obtained through VOC, and they are dealt with within 14 the KPI evaluation of branches, and this has helped raise awareness business days. In 2020, the Daishin customer inquiry and complaint of the importance of customer satisfaction among employees. The handling system was set up to speed up the process. With the Financial internal customer satisfaction index (ICSI), on the other hand, has been Consumer Protection Department operating an integrated system of VOC promoting communication among executives and employees and helping and inquiry and complaint handling, 3,097 customer suggestions and employees from the head office and the branches understand each 409 complaints were processed successfully. other's job duties better.

#### Customer Satisfaction Monitoring

In 2020, online and offline customer panels were operated to obtain Branch employees are monitored over the phone, which helps improve feedback on various issues customers face at the branches or while the quality of customer service. In 2020, CS monitoring was carried out using online services. The information obtained was reflected across for customers opening accounts or obtaining other services from 45 various processes and services including product planning, follow-up branches, and 88.95 points and 88,90 points were obtained in the first management, and financial services to make improvements. and second halves of the year, respectively.

#### Customer Satisfaction Index (CSI)

Among customers receiving private banking (PB) services, those who purchase financial products are asked to participate in a survey designed to gain an understanding of their satisfaction of the sales process and explanations provided on related risks. Follow-up management of customers holding financial products is also examined. A CSI of 93.49 points was recorded in the second half of 2020. Also, for the first time in 2020, a customer satisfaction survey was carried out with customers using online services in regard to the convenience of opening an account online, system security, design, customer support, etc., and the results are being used to improve online services.

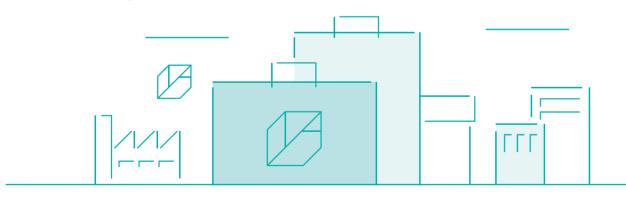
### Internal Customer Satisfaction Index (ICSI)

### Customer Panel

### Environmentally Conscious Consumption Practices

ESG is a hot issue today, especially "E," which stands for "environment." We seem to be hearing news concerning climate change on a daily basis, and its impact, growing more serious and destructive each year, is felt by people across the world and is causing grave concerns.

Accordingly, people are growing more interested in the environment and what companies are doing to minimize the impact of their management activities on the environment. Needless to say, companies, as members of society, have the duty to make an effort to reduce their footprint and environmental impact.



## Environment

### For the Sustainability

### Sustainability 3 Focus

A business is like an organism. It is impacted by the business environment, and its identity can change drastically depending on the strategies it employs. Daishin Securities is endeavoring to leave behind a better environment for the future generations, with a profound understanding of the impact of its management activities and products and services on sustainable development. Going forward, the company will be proactive in dealing with the latest environment issues, such as climate change conventions, environmental restrictions, and more.

Expanding the green financing business such as the carbon emissions trading market

GHG reduction and energy saving office buildings

Environmental campaigns with customers







### Environment

### Entry into the Carbon 01 **Emissions Trading Market**

### **NP** Green, Energy–Saving Building, **Daishin Finance Center**

	] Energy	LEED GREEN ASSOCITE
Top green building	Energy efficiency	US green building
grade	rating	rating system
Tier 1	Tier 1	Gold

Daishin Securities has entered the carbon emissions trading market, with the foresight that the green financial industry will expand in the future. As the industry's first to obtain approval for over-the-counter emissions trading brokerage services from the Ministry of Environment in February 2018, the company initiated related services and even took part in determining the policy direction of the Korea-EU Emissions Trading System Cooperation

In order to pre-emptively position itself in the carbon emissions trading market, Daishin Securities signed an MOU with Ecosian, an eco-friendly energy consulting firm, in November 2018. Then, the company joined the Korea Emissions Market Association in September 2019 and brokered deals on the market (100,000 tons) in July 2020. In March 2021, Daishin Securities issued a report providing an outlook on the emissions market. Aside from these activities, the company has also held a number of seminars for the Korea Cement Association, SK Innovation, Research Society for Greenhouse Gas Reduction of Power Generation Businesses. and others.

The Daishin Finance Center, where the head office of Daishin Securities is located, opened its doors in Myeong-dong in 2017. The 26-story building with seven underground floors and a gross floor area of 53,328m2 is a green, energy-saving building that has been rated as Tier 1 green building and received LEED Gold. Eco-friendly materials and energy-saving technology were applied to the Daishin Finance Center to establish it as an ecofriendly office space as part of Daishin Securities' efforts to pursue environmental management.

- 01. Use of a heavy water tank to save water
- 02. Use of automatic faucets in restrooms to reduce water consumption
- 03. Application of high-efficiency motors in equipment pumps and inverter control to save electricity
- 04. Application of high-efficiency motors in equipment fans and schedule control to save electricity
- 05. Installation of energy-saving counter switches in restrooms to save electricity
- 06. Installation of LED lighting in the underground parking lot to save electricity
- 07. Installation of LED lighting in the office to save electricity
- 08. Use of an ice thermal storage system during the hot season to save electricity in the daytimes
- 09. Use of renewable energy (solar, geothermal)
- 10. Automatic detection of human presence for operating the escalators to save electricity

### Efforts to Reduce **N**R **GHG Emissions**

Category	Туре	Unit	2018	2019	2020
Copy and print paper	Paper	sheets	6,222,500	5,890,000	5,632,500
Non-renewable energy	Power	kWh	8,376,579	7,911,561	7,527,234
consumption*	Gas	M3	343,035	326,122	313,342
Renewable energy	Geothermal	TJ	0.58	1.40	1.24
consumption*	Solar	kWh	40,323	37,796	37,817
Water consumption	Waterworks	M3	83,439	66,332	56,301
GHG emissions*	Direct	tCO2eq	747.36	712.08	682.68
	Energy indirect	tCO2eq	3,848.20	3,634.57	3,458.01
Waste management	Recycling	ton	70	70	70
	Incineration		450	601	600
	Total		520	671	670

In the case of incineration of general waste, only building waste was indicated in the past, but waste discarded in volume-based waste fee bags is now also included (calculated by the fees paid). Waste weight is calculated based on the number of 1-ton trucks used. Errors were found in the 2018 and 2019 data, and corrections were made for this report.

\*Energy consumption and GHG emissions were calculated in accordance with the guidelines on the national GHG emissions trading system.

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Daishin Securities is pursuing activities to save resources companywide so as to minimize its impact on global warming. An electric approval system was introduced and paper-based approval processes were cut down to minimize printing. This has helped simplify the decision-making process and save paper, in addition to providing other beneficial effects. Other efforts include replacing company cars with hybrid cars and having elevators operate on either the lower floors or the upper flowers to minimize unnecessary energy use.

Daishin Securities' annual environmental performance is systematically managed. Through efficient use of resources and energy, GHG emissions were minimized, and products and facilities are continually improved to reduce their impact on the environment.

### Environment

### **O4** Eco Bag Campaign

Big change starts small. Since 2017, Daishin Securities has been providing customers with eco bags that are quality-made and aesthetically pleasing, as part of the efforts to reduce the use of disposable bags. Remnants of cloth are used to make the eco bags, and they are cut in optimal sizes to minimize fabric that would be thrown away so as to reduce the carbon footprint.

To date, Daishin Securities has distributed more than 100,000 eco bags to its stakeholders, including customers. When packaging products, only a single piece of paper is used, and it is designed to be self-supported without the need for an adhesive. These packages make recycling easy, and the elimination of the use of an adhesive helps reduce the unnecessary use of resources and carbon footprint.

67,500 eco bags made in 2018

**30,500** eco bags made in 2020



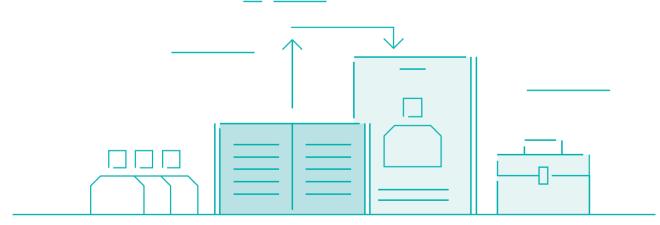




### Striving for Mutual Growth and Prosperity

Hiring and nurturing competent professionals is essential for achieving sustainable growth in the rapidly changing financial industry. The most suitable job candidates are hired, and employees are provided with fullfledged support in capacity building and personal development.

As members of society, companies are responsible for actively seeking to resolve issues that their communities are grappling with and pay back to society to help those in need.



## Social

### For the Sustainability

### Sustainability 3 Focus

Daishin Securities is dedicated to promoting diversity and gender equality in the workplace. One of such efforts is that the hiring process is continually upgraded to meet the target gender ratio. The Daishin Academy is in operation to help the staff gain professional expertise and skills necessary in the financial industry. Furthermore, donations are made to help low-income families and vulnerable groups, the Daishin Creative Forum is held to communicate with communities, and special financial services are being offered to small businesses that have taken a severe blow from COVID-19.

Transparent recruitment and equality in the workplace

Nurturing of competent financial experts and people centric corporate culture

Aiming to thrive together with low-income families and vulnerable groups



### Social

### Anti-Discrimination 01 **During Hiring and Equality** in the Workplace

Employees are the key driving force and valuable assets of a company. Daishin Securities discovers and hires competent individuals, based on the management philosophy that "People form the foundation of a business," without favoring one over the other based on their school or regional background. The hiring process has been improved to increase the proportion of female managers, and gender equality is pursued in hiring and providing promotion opportunities.

### **NP** Capacity Building Programs and People-Centric **Corporate Culture**

### HR Management Guidelines

### Elimination of Old Practices

Transparent recruitment and evaluation

### **Right person in the right** place

Mutual development of individuals and the company

### Diversity hiring policy

Increased hiring of female workers and promotion to regular employee status

### **Compliance with** international guidelines

Protection of mothers and prevention of child labor

### Principles of HR Management

Based on the management philosophy, "Talent first," Daishin Securities does not discriminate against job applicants based on their race, gender, or school or regional background. The company seeks to assign the right person to the right place in consideration of their competencies and experience so that they can unleash their full potential to achieve selfrealization and contribute to the company.

#### Proactive Measures to Improve the Hiring Process

Proactive measures are taken to eliminate gender discrimination in the hiring process and promote equality and diversity in the workplace. Daishin Securities has been taking such measures to raise the proportion of female managers since 2017. As of December 2020, there are 64 female executives, department heads, and team managers, and there are plans to continually recruit and maintain female workers by offering equal opportunities to be hired, promoted and grow as their male counterparts.

Proportion of Female Managers	Uni	
Year	Percentage (%)	
2018	26.6	
2019	38.8	
0202	40.3	

\*Ratio of female managers with the authority to make personnel decisions to all managers

### 30.8hours

Education and training hours per person

### 3(8)(0)\_(0)(0)(0)

### Education cost per person

### Education System

Common programs	Competencies that all employees need to acquire in order to implement the	Monthly	Knowledge seminar	
	company's strategies and achieve the ultimate mission	Quarterly	MBA for financial clinic service representatives	
	Mission, ideal characteristics of Daishin members, core values, etc.			
	members, core values, etc.	Semi-annually	Training for those who were newly promoted, new department heads,	
Capacity building programs	Training necessary to perform one's job duties successfully		salespersons, and new hires	
	Training according to job positions external training, training for qualification certifications, etc.	Annually	Training for team managers and compulsory education and training	
Leadership programs	Training of members of the organization playing the role of a leader	On-demand	Training for team managers and compulsory education and training	
	Training for executives, department heads, and branch managers, internalization of the vision and company's direction, performance management, etc.			

Integrated Report 2021

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For financial companies to gain and retain customer trust, they need to continually nurture their employees into leading financial experts. Daishin Securities is operating the Daishin Academy for capacity building purposes. Aside from the academy's programs, there are also internal training programs administered by the Human Resources Dept., and external education institutions are hired to provide job-related training. In 2020, education and training was mostly provided online to adhere to the COVID-19 restrictions. In addition, quality of life is raised through the employee welfare program and support is provided for healthcare and housing. Efforts are also made to continually improve the support provided to female workers who are pregnant or raising children so that they can continue pursue personal development.

#### Daishin Academy

Daishin Academy offers common programs, leadership programs, and capacity building programs. The curriculum has been created to help employees become leading experts in the financial industry through internal and external job-related training programs, the qualification certification support system, the in-house credit completion system, etc. experience so that they can unleash their full potential to achieve selfrealization and contribute to the company.

### Internal Education & Training Programs

### Social

#### Support for Acquisition of Qualification Certificates

Daishin Academy provides support for employees to obtain qualification certificates by building basic competencies and other professional capabilities. In 2019, a total of 13 courses were offered to help 233 employees prepare for financial qualification examinations five types of jobs in the financial industry, including investment advisor (securities, funds, and derivatives), investment asset manager, and AFPK. Support is also provided to those wishing to obtain a domestic qualification certificate for financial investment analyst or financial risk manager as well as foreign qualification certificates such as CFP, CFA and international FRM. In 2020, a total of 12 courses were run with the participation of 80 people. As of today, most executives and employees of Daishin Securities have completed a financial expert education and training program.

#### The Library

The Library housing some 20,000 books on the fifth floor of the Daishin Finance Center was established to encourage members of the organization to read and feed their minds and souls. Book reviews and summaries are rewarded with credits, similar to online and offline education programs. Departments and employees that have read a lot of books are provided prizes, as part of the efforts to promote reading in the workplace.

#### In-House Credit System

Each year, employees are required to obtain a certain number of credits, which is intended to promote self-directed learning. The annual credit requirements vary across job ranks, and the credits can be earned by taking courses at the Daishin Academy, which offers various programs aside from job-related training programs, such as leadership, cultural refinement, and language programs. The credits are taken into consideration during personnel evaluation.

### In-House Club Activities

Good relations among the members of the organization can lead to excellent teamwork and synergy. Daishin Securities subsidizes inhouse clubs to promote their activities and allows any member of the organization to create a club. As of December 2020, there are 14 clubs in operation, including baseball, tennis, and hiking clubs.

#### Protecting Customer Service Representatives

Daishin Securities has introduced measures to protect customer service representatives who are constantly exposed to mental stress. If requested, customer service representatives are provided with support for counseling and therapy, and a case that is causing severe distress is transferred to another representative. Efforts are made to prevent verbal abuse from customers, and employees are trained on how to deal with verbal abuse. A grievance handling committee is in operation to protect customer service representatives suffering from emotional labor.

#### Book Summarization Service

Video reviews and summaries are provided on the books housed at the Library. This service is provided for more than 1,000 books. Those who watch the videos are awarded in-house credits.

### Employee Stock Ownership Plan (ESOP)

In 2002, Daishin Securities became the first in the financial investment industry to introduce an employee stock ownership plan (ESOP). ESOP is a system in which a company purchases treasury stocks and distributes the to employees, free of charge, as a way of sharing profits according to the company' s profit or loss for the year. With the employees holding some of the company stocks, it can help maximize business performance and shareholder value. In 2020, Daishin Securities gave its employees an opportunity to buy treasury stocks and offered to match it 1:1. As a result, a total of 887,416 shares were acquired by the employees.

#### Childcare Support and Family Caregiving Support

To help employees maintain balance between their careers and family A work environment that promotes work and life balance is being created life, Daishin Securities grants maternity leaves, parental leave, spouse based on efficient distribution of work hours. PC input is blocked outside maternity leave, family caregiving leave, etc. and allows pregnant the work hours to prevent employees from working beyond the normal workers and workers with young children to reduce their work hours. In work hours through the PC off system. Flextime has been introduced accordance with the relevant laws, a maternity leave of up to 90 days to allow employees to change the time they start work, as long as they (120 days for multiple births) is provided, while male employees are work 8 hours a day. granted a spouse maternity leave of up to 10 days. Employees can also take a parental leave of up to one year, family caregiving holiday of up to 10 days a year, and a family caregiving leave for a period calculated by subtracting the number of caregiving holidays taken from an annual maximum of 90 days.

#### Employee Welfare Programs

Leisure & Activities	Long service leave, physical system, flextime, KT Wiz Sky
Housing & Living Security	Loans for home purchases ( ESOP, retirement pension
Healthcare	Healthcare subsidy, regular
Childbirth & Maternal	Maternity leave, parental lea
Protection	time, time off work for fetal
Education	Scholarships for children an
Other	Congratulatory and condole

### PC Off System and Flextime System

It training leave, club activities, employee association, festivals, PC off ybox, etc.

(or jeonse), rental housing for relocating employees, lodging expenses,

r health examinations, group insurance

eave, reduced work hours during pregnancy/childcare, paid breastfeeding l examination, spouse maternity leave, family caregiving leave, etc.

nd in-house daycare center

ence gifts, non-smoking allowance, support for funeral supplies

### Social

### **N3** Working to Thrive Together with Low-Income Families and Vulnerable Groups

Daishin Securities established the industry's first cultural foundation called the Daishin Songchon Foundation on July 20. 1990. The foundation has built a system to fulfill corporate social responsibility (CSR) in various ways, such as medical assistance programs, scholarship and academic support programs, and support for cultural and artistic activities.

#### Donations & Charity Activities

Since 2004, Auh-ryung Lee, Chairperson of Daishin Financial Group, has been paying a visit to Naju, Jeollanam-do Province and Goesan, Chungcheongbuk-do Province to personally deliver donations to help marginalized groups in society, such as persons with intellectual disabilities and multicultural families. In 2020, the Chairwoman delivered words of encouragement during videoconferencing calls with various facilities, as the COVID-19 restrictions prevented her from visiting in person. Monetary donations as well as clothes, shoes, and other goods that have been donated were delivered to the Multicultural Family Support Center, Ewha Children's Center, and Gyesanwon in Naju and the Multicultural Family Support Center and Cheongcheon Rehabilitation Center in Goesan.

### Medical Financial Assistance for Children with Cleft Lip & Palate

Cleft lip and palate requires timely surgery, as it will lead to deformation of the lips, gums, and even the entire face if left untreated. The Daishin Songchon Foundation aims to ensure that there are no children in Korea who are unable to receive treatment for cleft lip and palate due to their families' financial situation. Since 1996, agreements have been signed with major university hospitals across the country, including Konkuk University, Chonnam National University, and Pusan National University, to provide medical financial assistance for children with cleft lip and palate. As a result, around KRW 400 million worth of medical financial assistance has been provided to a total of 425 people over the past 23 years.

#### Donations from

Daishin Songchon Foundation

Year	Donation
2017	730
2018	1,245
2019	1,150
2020	1,426

Unit : million KRW

#### Donation to the National Cancer Center

The Daishin Songchon Foundation has been contributing to the development fund of the National Cancer Center since 2011. KRW 50 million was donated in 2020 for a total of KRW 260 million in donations to date. The funds will be used toward PR, education, and health screening for prevention and early detection of cancer, research projects, and academic exchanges and conferences concerning cancer at home and abroad, in addition to helping low-income patients.

#### Scholarships

To serve as a stepping stone for students from low-income families, Exhibitions of works by famous artists and photographs are held on the the Daishin Songchon Foundation selects students who have made sixth floor of the head office of Daishin Securities. The company plans exceptional academic achievements every guarter to be awarded to use the Daishin Finance Center as a cultural and financial complex scholarships. In 2020, 85 high school students and 14 college students and offer it as a place where the members of the community can come were provided with KRW 220 million in total, and KRW 100 million was together through the arts. donated as scholarships to Sangmyung University.

### Donations to the National Museum of Modern and Contemporary Art

The Daishin Songchon Foundation donated KRW 20 million to the National Museum of Modern and Contemporary Art Sponsoring Society to be used toward academic research through the National Museum of Modern and Contemporary Art Promotion Foundation. The sponsoring society engages in diverse activities, such as research on modern art, collection and preservation of artworks, permanent exhibition planning and support, support for the development and implementation of various educational programs, academic programs and publications, and international exchange of modern artworks and information. The Daishin Songchon Foundation has donated KRW180 million won since 2012.

#### Daishin Songchon Dragons Soccer Class in Naju

Daishin Securities opened the Daishin Songchon Dragons Soccer Class in Naju in September 2009, with the aim of discovering and nurturing talented athletes in the region and contributing to the sport of soccer in Korea. 70 elementary school students from the Naju area are recruited each year to receive weekly training from the Jeonnam Dragons, a professional soccer team, and they are also provided with unforms and training suits. Exceptional players are discovered early on so that they can be nurtured together with the Jeonnam Dragons. The trainees are provided an opportunity to play in the K-League Youth Club Competition, escort the players of the Jeonnam Dragons during their home games, and improve their soccer skills. KRW 22 million was donated to the class in 2019 and 2020 each for a total of KRW 44 million.

### Daishin Creative Forum

The Dashin Creative Forum (DCF) is a platform where experts from the fields of design and marketing are invited to share their ideas and experiences. In April and November 2019, the forum was held under the themes of "Creators" and "Characters." respectively. A total of 200 people participated in the forum to network with one another and share ideas and information.

#### Photography Exhibition

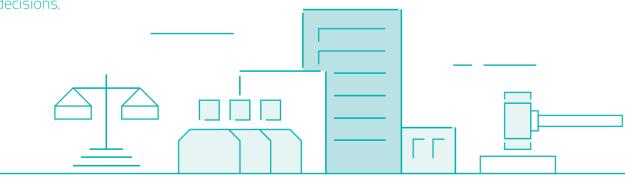
#### Assisting Small Businesses Hit by COVID-19

Daishin Securities has been helping small businesses overcome the COVID-19 crisis by deferring loan repayments, postponing the maturity date, waiving interests, and paying guarantined customers withdrawing from their deposit or installment savings accounts at the agreed interest rate instead of the reduced interest rate. Also, to assist flower farms that suffered a sharp decline in sales due to the cancellation of various events and celebrations, such as weddings and graduation ceremonies, Daishin Securities participated in the Flower Bucket Challenge and distributed the flowers purchased from floriculture farms to the branch and call center employees.

### Transparent Governance and Shareholder Friendly Management

Companies need to strive to establish efficient governance to achieve continuous growth and protect the rights and interests of stakeholders. The Board of Directors, in particular, must comply with the requirements set forth by law and the Articles of Association and makes decisions on key issues concerning the management policy and the matters designated at the general meeting of shareholders.

The Board of Directors, the top decisionmaking body of a company, must fulfill its role in keeping management in check and ensuring balance and help the executive management make rational management decisions.



## Governance

### For the Sustainability

### Sustainability 3 Focus

Daishin Securities is working to ensure transparency in its decision-making and management activities and across the oversight mechanism and to pursue responsible management. Transparent governance has been established based on efficiency and accountability, through which the company is protecting the rights and interests of stakeholders are protected and boosting its value. The Board of Directors is comprised of eight members, five of whom (62.5%) are outside directors. The fact that the outside directors make up the majority fulfills the criteria for an ideal board that represents shareholders and is diverse and professional. Daishin Securities has also been paying cash dividends for 23 consecutive years. In 2020, dividends were paid in the amount of KRW 1,200 per share for ordinary stocks, KRW 1,250 per share for first preferred stocks, and KRW 1,200 per share for second preferred stocks. The dividends paid amounted to KRW 80.4 billion, with the payout ratio recorded at 47.2%. Daishin Securities will continue to pursue shareholder-friendly management by implementing various policies on shareholder returns.

### Professional and independent board of directors

Policies on shareholder returns and purchase of treasury stocks



Reinforced risk management system and crisis management



### Governance

#### Independent and Professional 01 **Board of Directors**

#### **Professional Expertise**

Professional expertise in their respective line of work

#### Diligent fulfillment of activities required of outside directors

#### Fairness

Pursuing the interests of the company and shareholders

88%

Regular board meeting attendance rate

Diligence

#### **Ethics & Accountability**

Fulfillment of ethical duties and social responsibility

Extraordinary board meeting

attendance rate

and ranked fifth in the industry. Its scores in the evaluation of shareholder rights protection, risk management, audit organization, and internal controls among others are above the industry average. An electronic voting system was introduced at the general meeting of shareholders in 2021 to encourage active participation, and a resolution was reached to increase the number of outside directors on the board from four to five. Management transparency and governance are being continually enhanced by inside and outside directors who closely cooperate with each other but also keep each other in check, while making important decisions. The Board of Directors of Daishin Securities comprised of three inside directors and five outside director, and there are experts in the professional areas specified by the Act on Corporate Governance of Financial Companies (one business management expert, two tax experts, one finance and economics expert, one accounting expert, and one legal expert) supervising

Daishin Securities has been ranked among the top in the

industry in terms of governance structure. In 2020, the company

was rated B+ by the Korea Corporate Governance Service

#### Professional Expertise and Diversity

the job performance of directors.

The Board needs to make strategic decisions to be prepared against various risks that can arise in management activities. This is why the professional expertise and diversity are important. Daishin Securities has formed a board of directors that satisfies the following criteria to keep the executive management in check and to promote sustainable growth and the value of the company.

#### Board of Directors and Subcommittees

The Board of Directors reaches a resolution on the establishment of management objectives and strategies and important decisions of the company with a majority vote. In 2020, the Board was convened held 22 times (12 regular meetings and 10 extraordinary meetings) to discuss amending the internal control standards, establishing management guidelines for special bonds, etc., operational strategies for branches, and so on. The Board also oversees the sustainable management issues concerning the company by reviewing ESG strategies and policies. There are five subcommittees operating under the Board: Executive Nomination Committee, Audit Committee, Risk Management Committee, Remuneration Committee, and Management Committee. The outside directors on the subcommittees are provided with assistance so that they can make rational decisions in relation to key management policies and other affairs.



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Chairwoman of Daishin Securities	5
CEO of Daishin Savings Bank	
Present) CEO of Daishin Securitie	S
Vice President of Daishin Securiti	
Present) President of Daishin Sec	curities
Member of the Committee of Insp Inspection	pection at the Board of Audit ar
Present) Financial Administration a	t the Financial Services Commiss
Member of the Ministry of Persor	nnel Management
Head of Prosecutors at the Supre	eme Prosecutors' Office
Chief Prosecutor at the Seoul Nor Present) Attorney at Dongin Law	
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### (invernance

Remunerations for D	Unit : million KRW	
Category	Total remunerations	Average remuneration per person
3 registered directors	4,906	1,635
l outside director	68	68
4 members of the Audit Committee	206	52

1) As of the end of 2020

2) Total amount of remunerations for directors who served in 2020

#### Subcommittees

Category	Composition	Meetings (2020)
Executive Nomination Committee	3 outside directors	6
Remuneration Committee	5 outside directors	4
Audit Committee	3 outside directors	16
Risk Management Committee	l inside director 2 outside directors	5
Management Committee*	2 inside directors	16

#### Evaluation of the Board of Directors and Outside Directors

Every February (within two months of the end of the accounting year). Daishin Securities examines the activities that the Board of Directors and outside directors from the previous year. The Board is evaluated based on written records, such as meeting minutes, self-evaluations by outside directors, and evaluations of outside directors by the CEO. Internal evaluation is conducted on the qualification, competencies, performance, etc. of outside directors.

#### Remunerations for the Board of Directors

The Remuneration Committee evaluates the performance of the executive management and the Board of Directors to decide on appropriate remunerations. Remunerations for the directors are determined within the scope decided at a general meeting of shareholders through a resolution of the Remuneration Committee and are paid according to the payment regulations. The committee meetings once a year on a regular basis.

#### Review of the Remuneration System

At the 2nd Remuneration Committee Meeting held on February 18. 2021, incentives for executives and financial investment personnel were determined and the payment method was reviewed. The committee decided that the present remuneration system was suitable considering the financial situation of the company, especially the scale of the profit and capital, and that there was no significant exposure to any risks. Also, those eligible for variable compensation who receive more than KRW 100 million in incentives were selected.

_	R&R
	Nomination of candidates for the positions of CEO, outside directions, and auditors
_	Preparation of an employee compensation system and evaluation and determination of wages and bonuses
_	Evaluation and improvement of management performance and the appropriateness of the internal control system
-	Review and handling of risk issues such as assigning a risk limit
	Deliberation and resolution on important management decisions of the Group

#### **NP** Shareholder Return Policy and **Purchase of Treasury Stocks**

Category		2017	2018	2019	0202
Dividend	Common	610	620	1,000	1,200
per share (KRW)	First – Preferred	660	670	1,050	1,250
	Second - Preferred	610	620	1,000	1,200
Dividend	Common	4.1%	5.1%	8.1%	8.6%
yield ratio	First – Preferred	6.6%	7.2%	11.1%	10.9%
	Second - Preferred	6.6%	7.2%	11.4%	10.9%
Total dividends		447	455	690	804
(100 million KRW	)				
Payout ratio		38.5%	32.3%	73.5%	47.2%

#### **03** Systematic **Risk Management**

5 Frequency of Risk Management

Committee meetings

Resolutions reached by the Risk Management Committee

llcases

#### Risk Management Execution Committee (RMEC)

The RMEC is comprised of the head of the risk management segment and heads of key business units. It is convened every quarter to approve the risk limit for each strategy or each department and performs the duties delegated by the RMC.

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Daishin Securities has been paying cash dividends for 23 years straight and purchased treasury stocks 18 times since 2002. In the past two years, the company purchased 6.7 million shares of common stocks and 350,000 shares of preferred stocks in an effort to stabilize the stock prices and raise shareholder value. Going forward, Daishin Securities will continue to make multifaceted efforts to increase shareholder value and implement the industry's best shareholder return policy.

Risks that can occur across various aspects are comprehensively managed to maximize shareholder value. As part of such efforts, Daishin Securities is dedicated to boosting asset soundness and management stability and ensuring efficient management of investment resources.

#### Risk Management Committee (RMC)

The RMC is comprised of three registered directors including the CEO and two outside directors, with the chairperson appointed between the outside directors by a resolution of the RMC. The RMS meets every guarter to propose a risk management system for various risks that can potentially occur in various transactions, establishes and revises risk management regulations and guidelines, approves risk limits and risk measurement methods to manage companywide risks efficiently, and so on.

#### Working-Level Risk Management Committee

The Working-Level Risk Management Committee is dedicated to creating a risk management culture across the company and conducts shortand long-term analysis of risks. A regular meeting is held once a month through the preliminary review body for risk management of each business segment.

### Governance

Investment Review Board		OTC Derivatives R	OTC Derivatives Review Board		
Composition	Key Tasks	Composition	Key Tasks		
Head of the Risk Management (chairperson) and head of working-level	Review of matters concerning the appropriateness of investment, matters to be considered by the company in relation to investment, and matters concerning overall risks	Head of the Product Segment (chairperson) and head of working-level	Feasibility review of new and OTC product transactions and the appropriateness of the risk management policy for OTC products		
Front Office —	Risk Mar	Exec	nagement cution mittee Back Office		
Fair Valuation Cor	nmittee	Credit Loan Review	w Board		
Composition	Key Tasks	Composition	Key Tasks		
Head of the Risk Management (chairperson) and head of working-level	Approval of and changes to pricing models for derivative products and preliminary review of matters related to fair valuation		Selection of and restrictions on items where credit is offered and review of credit/loans		

O4 Systematic Operation of the Risk Management Segment and System

At Daishin Securities, the Chief Risk Officer (CRO) is responsible for risk management, while the Risk Management Department ensures independent and professional risk management practices. The Risk Management Department oversees risk management activities and is responsible for setting up and operating a risk management system. For systematic risk management, risks are classified as market risk, credit risk, liquidity risk, and operational risk, each of which is measured and monitored. The stress test for each type of risk has been reinforced, and an early alert system has been introduce to prevent risks early on. In 2020, a stress test was carried out at least once every quarter for each scenario to ensure prompt fund-raising capacity and to be prepared for crisis situations involving credit derivatives. To be prepared against unforeseen crisis situations that occur without any warning, risks are managed aggressively by maintaining a stable liquidity ratio and securing available liquid assets even in the worst-case scenario.

#### Four Key Risks

Market risk	Risk of loss to the company in relation to fluctuations in market prices such as stock prices, interest rates, and exchange rates
Credit risk	Risk of loss to the company in relation to a counterparty's non-performance of the contract or changes in its ability to fulfill its debt obligations
Liquidity risk	Risk of loss to the company in the event of failure to liquidate the assets under management as normal or an unforeseen capital outflow
Operational risk	Risk of loss to the company due to inappropriate or faulty internal processes, manpower, systems, or external events

### Governance

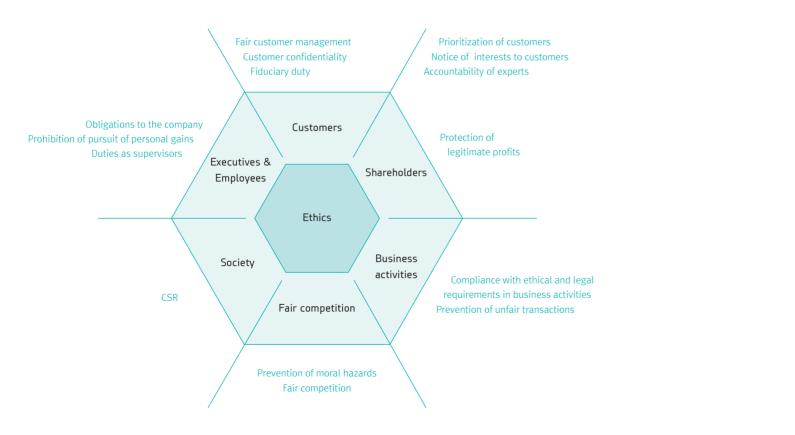
### **05** Compliance and Ethical Management

Ethical management is viewed as the foundation of the financial industry, based on the management philosophy of the company to abide by the law, and an organizational culture that values ethical awareness and communication is being created. The members of the organization are required to fulfill their economic and legal responsibilities, and the ethical standards that are the norm are reflected in the decision-making process and activities of the company.

#### Ethical Rules for Business Conduct

#### Code of Ethics

The Code of Ethics of Daishin Securities presents the principles of ethics for its executives and employees and the principles of conduct for financial experts. The Code of Ethics is posted on the website and on posters at branches to encourage the staff to understand and practice it. Daishin Securities has established the Ethical Rules for Business Conduct, which came into effect in August 2018, for the purpose of preventing damages to consumers and legal violations and protecting the rights and interests of investors. In the event of a legal violation or a complaint is filed by an investor, the compliance of the salesperson with the Ethical Rules is reviewed, and if an illegal act is discovered, a thorough investigation is carried out to punish the individual, in addition to taking measures to prevent recurrences.



#### Internal Control System

Daishin Securities has established an internal control system to practice Daishin Securities conducts regular and non-regular compliance and ethical management, and operates a compliance monitoring system for ethics training for all executives and employees to raise awareness of the each segment to check for legal violations and compliance with the Code importance of legal compliance, sound business activities, and investor of Ethics. There is also a compliance officer and a dedicated organization protection. Compliance Day is held on the fifth business day of every to proactively respond to legal risks arising from financial incidents and month to make sure that the staff are fully aware of their work-related to ensure legal compliance and ethical practices. In addition, the internal checklists and voluntarily check and confirm that the work is performed control standards set forth the matters concerning compliance and properly. The Help Line System helps legally protect whistleblowers who ethical practices that employees must observe, the duty of care, and the have reported on irregularities or corruption within the organization. prevention of conflicts of interest with stakeholders. Anyone can easily report financial crimes or unreasonable business practices by clicking the Daeshin Help Line (red whistle) button located at the bottom of the website.

#### Education on Compliance and Ethics

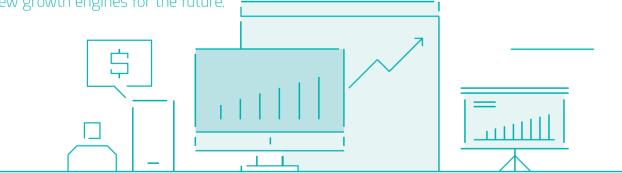
Date	Key Details	Date	Key Details
2020. 01. 09	Analysis of the key sanctions imposed by the FSS in the second half of 2019	2020. 06. 29	Compliance with the regulations on the use of electronic means of communication
2020. 01. 20	Explanation of the mis-selling monitoring system, amendments to the regulations concerning financial consumer protection, and Daeshin Code of Ethics	2020. 07. 31	Order error prevention system, reinforcement of internal controls for non- face-to-face account opening,, Daeshin Code of Ethics, etc.
2020. 02. 03	Importance of thorough management of operational risk	2020. 08. 28	Anti-money laundering system
		2020. 09. 25	Investment advertising
2020. 02. 28	Dealing with conflict of interest and		
	prevention of information exchange	2020. 10. 26	Suspicious transaction report (STR), reinforcement of internal controls for non-
2020. 03. 30	Introduction of the Help Line System		face-to-face financial services, Daeshin Code of Ethics, etc.
2020. 04. 23	Suspicious transaction report (STR),		
	precautions in selling financial investment products to unsuitable investors, Daeshin Code of Ethics, etc.	2020. 11. 30	Principles of financial investment product trading, prohibition of trading using information obtained from the job, financial investment product trading
2020. 05. 29	Key amendments to the Financial Investment Services and Capital Markets Act		confirmation, etc.
		2020. 12. 28	Personal Information Protection Act and precautions to take when recommending a trust contract

#### Compliance and Ethical Management Program

### Customer-Oriented Growth Engines for the Future

Artificial intelligence (AI), the Fourth Industrial Revolution, and digital transformation are the keywords today. Zero-contact practices, which have become the new normal in the pandemic era, are speeding up the digital transformation of the financial industry, which has helped enhance efficiency. On the other hand, it has heightened the barrier to the financial industry for vulnerable groups, such as seniors and others who are not proficient in using digital technology.

Financial firms must take advantage of digital finance, but at the same time make every effort to keep financial services accessible to marginalized classes, in addition to securing new growth engines for the future.



Growth

### For the Sustainability

### Sustainability 3 Focus

Daishin Securities is pursuing digital transformation by incorporating cutting-edge information technologies, such as AI, big data, and fintech. It is providing a wide range of digital services on online platforms and promoting inclusivity by using AI speakers to better assist those who are not proficient in using digital technology. To better respond to the rapidly changing market, the company is taking an interest in relatively safer assets, such as real estate, and exporting systems it has developed in order to secure additional growth engines.

Customer-oriented mobile platform services



Financial services provided based on digital innovation



Future growth engines discovered in overseas markets



### Growth

#### Ol Customer-oriented Platform Design and Content

Daishin Securities has commenced its digital transformation process in order to better serve its customers. Improvements have been made by creating designs that would address any inconveniences faced by users, and various types of content have been developed to ensure safe financial transactions and provide professional financial services.

#### MTS Offering Improved User Convenience

Creon is an online MTS app developed by Daishin Securities in 2019 and 2020, and two patents have been registered for related technologies. The UI/UX has been continually upgraded, and it won the Excellent Investment Information Award at the 2020 MTS Awards. There is a convenient feature that allows the user to rotate the screen with a touch gesture, for which a patent application has been submitted. Meanwhile, the intuitive UX design allows the user to switch to different pages, such as current price, chart, and balance, with ease. Users who have never invested in foreign stocks before can use the mock investing mode to practice beforehand. The MTS Foreign Stock Mock Investment Service was launched in February 2020 to allow users to invest in stocks listed on the stock exchanges of the United States and China using cyber money.

#### O2 Digital Financial Services Incorporated with AI, Big Data, and FinTech

#### AI Investment Coach, Daishin Robo Advisor

Daishin Robo Advisor provides professional asset management services on the digital platform. Risks of fund products are reduced through rebalancing based on 24-hour monitoring of fluctuations in the financial markets, and users can obtain recommendations of wrap products that are suitable for them, based on their investment propensities, and subscribe to them online. In the first testbed operation supervised by the Financial Services Commission and Koscom, Daishin Robo Advisor has surpassed the average rate of return recorded by robo advisors and recorded the highest Sharpe ratio, which measures the performance of an investment compared to a risk-free asset. Daishin Securities also uses financial technology to provide convenient financial services to customers. Users can set a 6-digit PIN to log on more conveniently and transfer their funds using Toss, an easy money transfer service.

#### Differentiated Online Content

A section called Safe and Secure Financial Transactions has been added to Daishin Securities' website in response to the surge in online and mobile financial transactions to provide relevant information. By familiarizing themselves with the information as well as the Ten Commandments of Digital Financial Transactions and the Ten Commandments of Mobile Financial Transactions, customers can be better equipped to engage in safe and secure financial transactions. The prime service is allows online customers with a balance of at least KRW 1 million to watch videos titled the Visible Stock Information and the Online Investment Seminars, providing the Daishin Securities Research Center' s analysis of companies and stock market outlook. Service users can also obtain one-on-one investment consulting from prime PBs with at least 10 years of experience online or on the phone.

Daishin Securities is endeavoring to lead the digital financial ecosystem by pursuing digital transformation through Daishin Robo Advisor, which provides professional consulting in a convenient manner, and diversification of digital platforms.

#### Digital Transformation

Daishin Securities became one of the first in the industry to launch a financial chatbot. Named Benjamin, the AI chatbot provides consulting to customers in a mobile environment. As of July 2021, Benjamin has provided consulting for 1.61 million inquiries. Those who are unable to use this service can use Giga Genie, an AI speaker from KT, to obtain financial information such as domestic and overseas market situations and watch YouTube videos on the stock market. Daishin Securities customers can access investment information such as the current stock prices, charts, and stocks with high potential for growth. As such, users can acquire financial information using a mobile phone or TV and build their knowledge about the economy and finance as well as investment know-how with ease.

#### **03** Future Growth Engines Discovered in Overseas Markets

Daishin Securities is investing in new businesses with high potential for growth and profitability, based on selection and concentration, and raising their value to achieve further growth in a virtuous cycle. The company is specifically targeting REITs and alternative investments in this low-interest, low-growth era and exporting its online stock trading system to secure additional growth engines.

#### Alternative Investments in Global Markets

There is a growing demand for investment products that are relatively safe, such as real estate and special assets, in response to the increasing volatility across the world. In the presence of market uncertainty, investing in assets denominated in the currencies of advanced nations, such as the US dollar and Japanese yen, is critical. For this reason, Daishin Securities invested in real estate properties valued at KRW 300 billion that are spread out in Manhattan, the central five wards of Tokyo, Japan, and Singapore. The company plans to continually discover and invest in prime assets overseas and offer quality products to individual and institutional investors as well.

#### Establishment of Local Subsidiaries

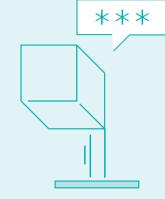
Daishin Securities has founded local subsidiaries in New York, Tokyo, and Singapore, and this is closely associated with its overseas real estate investment strategy. The company is concentrating its real estate investments in developed countries. This is because they are geopolitically favorable and will suffer minimal price drops and demonstrate strong price resilience during a crisis.

#### Online Stock Trading Business in Thailand

Daishin Securities commenced an online stock trading business in Thailand together with Bualuang Securities in 2019. The experience of exporting its online stock trading system to Taiwan and Indonesia served as an important foundation for this new endeavor. The UI/UX of CYBOS (HTS) and CYBOS Touch (MTS) developed by the company was modified for localization purposes, and it was renamed as Trade Master. The system has been exported to Thailand, and the entrusted trading commissions are shared with Bualuang Securities.

### Growth

### Daishin Specialists Interview



### Daishing Securities is dedicated to achieving sustainable growth.

Leaders in the financial industry should assist customers make sound financial investment decisions and instill hope in future generations. Understanding this role, Daishin Financial Group is working to thrive and prosper together with its customers.

#### Soon-nam Lee Managing Director

of Daishin NINEONE Private Lounge known for differentiated services developed by a female executive with exceptional sense and sensibility,

#### Jong-won Song Manager

from Management Planning Office responsible for establishing ESG management strategies for the entire Daishin Financial Group,

#### and Dong-hee Jeon Team Manager

from the Strategic Support Segment responsible for discovering overseas real estate properties in countries with stable currencies that have excellent price growth potential are specialists who have proven themselves.

We interviewed the three specialists to discuss Daishin Financial Group's sustainable growth engines.

#### Daishin Specialists Interview

"Our biggest goal is to form long-term relationships With our customers and their children and grandchildren so that we can be their partners in building family wealth and taking their lives to the next level."

#### Daishin NINEONE Private Lounge Soon-nam Lee Managing Director

The Daishin NINEONE Private Lounge providing real estate and financial services to ultra-high-net-worth individuals (UHNWIs) is truly one of a kind. A team composed of four leading experts from the Daishin Financial Group is assigned to each customer to provide specialized services. The biggest difference that sets us apart from the services provided by other securities firms is that we provide real estate investment services that are specifically tailored to each individual.

We don't just provide advice. We provide all kinds of solutions concerning real estate from purchase and sale to development and act on behalf of our customers as their agents. The reason we can provide such high-quality services is the fact that Daishin Securities is managed by the owner, which allows us to pursue long-term plans with consistence. The NINEONE Private Lounge was opened in March 2000 when the COVID-19 situation rapidly took a turn for the worse, but we were able to attract KRW 1.5 trillion of customer assets in just 9 months. This is proof that Daishin Securities has gained recognition from its customers for its customer-oriented services. The staff who are professional and competent derive solutions from the customers' perspective, as the PBs and wealth managers working for the customers not for Daishin Securities.

Daishin Financial Group evaluates its employees based on their competencies, rather than what's written on their resumes, and those who can make prompt decisions and execute things quickly are rewarded according to the management philosophy of our chairwoman. In this environment, I constantly made an effort to derive solutions according to my customers' needs. and in recognition of such efforts, I was given the opportunity to serve as the first female manager of an essential branch in Gangnam and the first female executive of the Daishin Financial Group. The Daishin NINEONE Private Lounge is a project symbolizing the vision of the Group that is fast emerging as a real estate and financial investment firm. It is also an important stepping stone for growth in terms of ESG. Daishin Securities will seek to grow together with its UHNW customers as their partners in building the family wealth across more than three generations.

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"ESG management concerns managing environmental, social, and governance risks for the company to achieve sustainable growth. We pursue stable and long-term profits for the company and our customers based on excellent risk management."

#### Daishin Securities ManagementPlanning Office Soon-nam Lee Managing Director

Daishin Securities' ESG management policy is to fulfill the environmental requirements by focusing on business activities and the social and governance requirements by improving internal processes. In the environmental area, the ESG product lineup will be expanded, and IB activities will be pursued for relevant enterprises. In the social area, improvements will be made centering on customer management by upgrading financial consumer protection processes and so on, and in the governance area, a more transparent and efficient decision-making system will be established. Daishin Securities places importance on risk management. Instead of seeking short-term, high-risk investments, we generally pursue stable and long-term investments to ensure sound business management and customer asset management. The key to ESG management is to manage risk factors concerning Environmental, Social, and Governance so that the company can achieve sustainable growth. In this regard, the corporate culture of Daishin Securities and the ESG activities are aligned. This common objective will serve as the driving force behind the growth of Daishin Securities as a sustainable company.

Currently, the environmental evaluation standards are mainly applied to the manufacturing industry by ESG evaluation agencies. Daishin Securities has formulated strategies for ESG management by making modifications suitable for the financial industry. The environmental impact of bond management and PF services will be evaluated to pursue business activities that are environmentally friendly, and the possibility of broadening the financial product lineup related to green financing is currently under review. Analyst reports will indicate the companies' ESG rating and ESG investment strategy reports will be published to draw interest from investors and make a positive impact. Efforts are also being made to review projects focusing on sustainable management from the aspects of social and governance. Daishin Securities is presently receiving more favorable reviews in ESG evaluations compared to other financial investment companies, but without falling into complacency, we will relentlessly strive to reach the top of the industry and serve the interests of both the company and all stakeholders.

#### Daishin Specialists Interview

"We invest in prime real estate properties in countries With safe currencies that sell readily for a good profit. Since we invest in them ourselves, we can recommend them to our customers with confidence."

#### Daishin Securities Strategic Support Segment Soon-nam Lee Managing Director

Currently, the environmental evaluation standards are mainly applied to the manufacturing industry by ESG evaluation agencies. Daishin Securities has formulated strategies for ESG management by making modifications suitable for the financial industry. The environmental impact of bond management and PF services will be evaluated to pursue business activities that are environmentally friendly, and the possibility of broadening the financial product lineup related to green financing is currently under review. Analyst reports will indicate the companies' ESG rating and ESG investment strategy reports will be published to draw interest from investors and make a positive impact. Efforts are also being made to review projects focusing on sustainable management from the aspects of social and governance.

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Daishin Securities is presently receiving more favorable reviews in ESG evaluations compared to other financial investment companies, but without falling into complacency, we will relentlessly strive to reach the top of the industry and serve the interests of both the company and all stakeholders. At Daishin Securities, overseas real estate investment products have been benefiting both the company and the customers alike by generating excellent profits. I have been working in overseas real estate investment for five years. When market volatility rises, customers tend to seek strong currencies. With this in mind, the Strategic Support Segment discovers and invests in prime real estate properties in key metropolitan cities in the target countries, such as the United States and Japan. To be more specific, we have been developing products centering on five cities: New York City, Tokyo, Singapore, Sydney, and London, What differentiates Daishin Securities from other securities firms that offer real estate equity products is that we also invest our own company's funds, not just the funds of institutional investors.

In 2021, inflation is expected at home and abroad, so we predict that real estate assets will become increasingly more appealing compared to cash. Accordingly, we are concentrating on purchasing existing real estate properties instead of investing in new developments. Going forward, we will use our outstanding real estate investment capabilities to offer customers with opportunities to invest in real estate properties in good locations in countries with strong currencies.

# Appendix

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Daishin Securities

### Stakeholder Engagement

Daishin Securities has designated shareholders, customers, executives and employees, and local communities, suppliers, government and relevant agencies as the four major stakeholders. Opinions are collected from stakeholders to pursue efficient and smooth management activities, in addition to identifying the needs of each stakeholder, providing and products and services that meet their expectations. IR and regular meetings for institutional investors, analysts, and others ensure smooth communication with stakeholders. Efforts are also made to reflect what society expects from Daishin Securities in the general management practices.



#### **Communication Channels**

General meeting of shareholders. meetings between investors and analysists, and disclosures

#### Expectations

Maximum gains for shareholders, increased value of the company, transparency of accounting data, and improved credibility

#### Activities

Financial services incorporated with the core technologies of the Fourth Industrial Revolution and capacity building in relation to global alternative investments

### **Executives** & Employees

#### Daishin Academy

Expectations Fair and equal opportunities, rewards that befit performance, communication within the organization, and personal development

**Communication Channels** 

In-house portal, junior board, and

#### Activities

Employee welfare programs, Daishin Academy, etc.

#### **Communication Channels**

Customer satisfaction survey. VOC. and seminars

#### Expectations

Customers

Local

Suppliers,

Agencies

Government

Customized customer service, development and provision of new products, privacy protection, and complaints handling

#### Activities

CS program, mis-selling prevention activities, etc

#### **Communication Channels**

Daishin Songchon Foundation, CSR activities, public hearings, financial- and securities-related Communities, associations, and meetings/

#### and Relevant Expectations

Paying back to society, prohibition of intervention in political activities, fair trade practices, and legal compliance

#### Activities

Internal controls, dedicated Foundation, etc.

### Evaluation of Importance

#### Step 1. Create a pool of sustainable Step 2. Evaluate the importance management issues

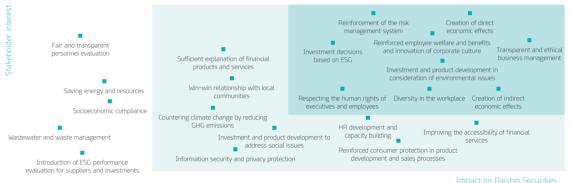
Derived a pool of 22 economic, issues based on global standard

/ Analysis of new issues according to the GRI , Standards, MSCI, and KCGS / Analysis of issues from the previous year and internal data

#### Matrix for the Evaluation of Importance

to December 2020 (3.276 cases)

(10 companies)



#### The 9 Important Issues

Im	portant Issues & Their Rankings	Page	Reported in	GRI Standards
1	Transparent and ethical business management	70-79	Transparent Governance and Shareholder–Friendly Management	102-16, 102-17
2	Creation of indirect economic effects	62-69	Striving for Mutual Growth and Prosperity	201-1, 413-1
3	Creation of direct economic effects	80-83	Customer-Oriented Growth Engines for the Future	102–10, 201–1, 203–2
4	Reinforcement of the risk management system	75-79	Thorough Financial Consumer Protection System	102-30
5	Investment decisions based on ESG	80-87	Customer-Oriented Growth Engines for the Future	201-1, 203-2
6	Investment and product development in consideration of environmental issues	56-58	Environmentally Conscious Consumption Practices	201-2
7	Reinforced consumer protection in product development and sales processes	48-55	Thorough Financial Consumer Protection System	404-2, 417-1
8	Diversity in the workplace	62-64	Striving for Mutual Growth and Prosperity	405-1
9	Reinforced employee welfare and benefits and innovation of corporate culture	65-67	Striving for Mutual Growth and Prosperity	401-2, 401-3

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Daishin Securities carries out an evaluation of importance based on the key topics in the financial industry and international standard indicators of sustainable management, such as the GRI standarsd and ISO 26000. In consideration of sustainability and business feasibility, a pool of economic, social, and environmental issues that are important to Daishin Securities is created, and the level of importance of each issue is evaluated in consideration of media analysis and the result of benchmarking global companies. Then, 9 important issues were selected as a result, and related activities and performance in 2019 and 2020 are described in detail in this report. The issues in question will be managed by Daishin Securities in order to realize sustainable management.

#### Step 3. Select important issues Step 4. Check the validity Conducted a media analysis based Determined the level of importance Conducted an internal review and environmental, social, and consumer on the issue pool and benchmarked of each issue and selected top 9 determined the reporting standards in relation to scope, boundary, period, etc. / Reviewed issues in the media from January / Saw key issues concerning financial consumer protection based on the media / Reflected the important issues in the / Analyzed benchmarking leading financial analysis results direction of ESG management strategies firms and sustainable management leaders / Derived the 9 most important issues based / Checked the priority of the reports based on business impact and stakeholder interest on the reviews by internal and external FSG exnerts Highly Important Important

### Auditor's Report on the Consolidated **Financial Statements**

This report is effective as of March 11, 2021, the audit report date. Certain subsequent events or circumstances, which may occur between the audit report date and the time of reading this report, could have a material impact on the accompanying financial statements and notes thereto. Accordingly, the readers of the audit report should understand that there is a possibility that the above audit report may have to be revised to reflect the impact of such subsequent events or circumstances, if any

#### Independent Auditor's Report

#### Opinion

We have audited the accompanying consolidated financial statements of Daishin Securities Co., Ltd. and its subsidiaries (collectively referred to as the "Group"), which comprise the consolidated statements of financial position as at December 31, 2020 and 2019, and the consolidated statements of comprehensive income, consolidated statements of changes in equity and consolidated statements of cash flows for the years then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies. In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the consolidated financial position of the Group as at December 31, 2020 and 2019, and its consolidated financial performance and its consolidated cash flows for the years then ended in accordance with International Financial Reporting Standards as adopted by the Republic of Korea (Korean IFRS).

#### **Basis for Opinion**

We conducted our audits in accordance with Korean Standards on Auditing. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Consolidated Financial Statements section of our report. We are independent of the Group in accordance with the ethical requirements of the Republic of Korea that are relevant to our audit of the consolidated financial statements and we have fulfilled our other ethical responsibilities in accordance with the ethical requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### Emphasized Matters

The users of consolidated financial statements need to be attentive to Note 2(4) to the financial statements that does not affect our audit opinion. Note 2(4) to the financial statements explains that the important accounting estimations and assumptions made by management may be adjusted according to the changes in uncertainty arising from COVID-19.

#### Key Audit Matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated financial statements of the current period. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

#### Fair Value Measurement of Over-the-counter Derivatives and Derivatives-linked Securities classified as Level 3K

As explained in Note 6 to the consolidated financial statements, the Group classifies fair value hierarchy levels as levels 1, 2 and 3 based on observability of inputs used to measure the fair values of financial instruments. If more than one significant component of fair value measurement is unobservable in the market, such financial instruments is classified as level 3. As explained in Note 6 to the consolidated financial statements, financial instruments measured at fair value amounting to 1,894,111 million (financial assets: 553,061 million, financial liabilities: 1,341,083 million) were measured based on unobservable inputs, and therefore, were classified as level 3 as at December 31. 2020. and of this the over-the-counter derivatives and derivatives-linked securities classified as level 3 using unobservable inputs amount to 1.537.652 million (financial assets: 196,569 million, financial liabilities: 1,341,083 million). As explained in Note 6 to the consolidated financial statements, financial instruments classified as level 3 uses various valuation techniques and variables. There is an uncertainty of accounting estimates as results of measurement may significantly change depending on the management's determination on the valuation techniques and unobservable inputs. We considered that the fair value measurement of overthe-counter derivatives and derivatives-linked securities classified as level 3 is a key audit matter in consideration of their size, applicable valuation techniques and impact of unobservable inputs.

#### How Our Audit Addressed the Key Audit Matter

We have performed the following audit procedures to address the above key audit matter:

/ We obtained an understanding and evaluated the internal control related to measurement process of fair value, including management's use of external experts.

/ We reviewed the qualification and independence of external experts engaged by the Company

/ Control test: management review controls on the accuracy of external value interfaces and the results of fair value calculation.

/ We reconciled external value and the accounting treatment.

/ We verified whether issuance information in the contract is consistent with issuance information used to measure the fair value on a sampling basis.

/ We independently performed recalculation on the samples of the Company's financial instruments by its type with internal experts, and reviewed the differences.

/ We assessed whether fair value hierarchy levels are categorized by nature of inputs used.

#### Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the separate financial statements in accordance with Korean IFRS (K-IFRS), and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement. whether due to fraud or error. In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations. Those charged with governance are responsible for overseeing the Company's financial reporting process.

#### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Korean Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

#### As part of an audit in accordance with Korean Standards on Auditing, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

/ Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

/ Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances. However, this is not to express an opinion regarding the effectiveness of the internal controls. / Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

/ Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt

#### To the Board of Directors and Shareholders of Daishin Securities Co., Ltd.

on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion.

Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.

/ Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

/ In order to express an opinion on the consolidated financial statements, we obtain sufficient and appropriate evidence related to the Company's financial information or business activities within the Group. We are responsible for the direction, supervision, and performance of the Group audit and are fully responsible for the audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit. We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards. From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current period and are therefore the kev audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

The engagement partner on the audit resulting in this independent auditor's report is Hwi-chul Jin, Certified Public Accountant.

March 11, 2021 100, Hangang-daero, Yongsan-gu, Seoul, Republic of Korea Hoon-soo Yoon, CEO of Samil PwC

## Consolidated Statements of Financial Position

Unit : thousand KRW

Account	2020		2019	
Assets				
I. Cash and bank deposits		4,139,134,143	·	2,357,596,116
II. Financial assets at fair value through profit or loss		7,505,467,814		8,444,688,656
1. Financial assets at fair value for trading	7,183,888,619		8,165,430,964	
2. Derivatives Assets	321,579,195		279,257,692	
III. Financial assets at fair value through other		238,379,200		183,381,155
comprehensive income				
IV. Investments in associates and joint ventures		302,737,650		221,732,761
V. Loans and receivables		4,701,848,201		4,363,040,893
VI. Current tax assets		2,672,530		19,933,266
VII. Property and equipment		359,042,232		402,844,277
VIII. Intangible assets		127,358,168		153,176,568
IX. Investment property		2,358,414,760		2,064,303,034
X. Non-current assets held for sale		215,902,410		223,730,499
XI. Deferred tax assets		148,985,271		107,167,032
XII. Other assets		1,038,322,565		606,903,984
XIII. Inventories		365,581,738		288,782,146
Total assets		21,503,846,682		19,437,280,387
Liability				
I. Financial liabilities at fair value through profit or loss		2,255,826,064	·	3,077,912,751
1. Financial liabilities at fair value for trading	7,471,052		5,067,432	
- 2. Derivatives Liabilities	424,591,170		300,299,632	
3. Financial liabilities designated at fair value	1,823,763,842		2,772,545,687	
II. Deposit liabilities		4,617,794,638		2,813,090,994
		8,152,374,029		7,929,924,510
IV. Debentures		1,837,961,434		1,784,772,804
V. Defined benefit liabilities and other long-term		7,451,137		8,245,890
employee benefits				
VI. Provisions		24,244,623		16,309,889
		73,306,782		5,240,664
VIII. Deferred tax liabilities		55,148,802		66,908,560
IX. Other liabilities		2,402,370,468		1,717,825,261
		19,426,477,977		17,420,231,323

Account	2020		2019	
Equity				
I. Equity attributable to owners of the Group		2,048,263,040		1,984,474,468
1. Capital stock	434,867,000		434,867,000	
2. Capital surplus	694,981,258		694,981,258	
3. Accumulated other comprehensive income	138,621,949		127,829,995	
4. Retained earnings	1,032,325,065		952,748,176	
(Accumulated reserve for bad debts)	13,794,502		11,540,535	
(Expected reserve for bad debts)	-5,021,815		2,253,967	
5. Capital adjustments	-252,532,232		-225,951,961	
II. Non-controlling interests		29,105,665		32,574,596
Total equity		2,077,368,705		2,017,049,064
Total liabilities and equity		21,503,846,682		19,437,280,387

### Consolidated Statements of Comprehensive Income

Unit : thousand KRW

Accoount	2020		2019	
				2 696 210 269
I. Operating revenue		2,867,976,335		2,696,718,760
1. Commissions income	479,229,680		273,043,557	
2. Interest income	281,796,395		299,959,701	
3. Gain on financial instruments at fair value through	1,465,590,099		1,661,530,229	
profit or loss, net				
4. Gain on financial instruments designated at fair	160,771,942		177,345,978	
value through profit or loss, net				
5. Reversal of provision for credit loss allowance	883,291		634,748	
6. Gain on foreign currency translation	141,164,567		84,224,042	
7. Gain on lotting-out sale	167,651,156		111,338,429	
8. Rental income	122,910,682		-	
9. Other operating revenues	47,978,523		88,642,076	
I. Operating expenses		2,628,737,741		2,597,040,556
1. Commissions expenses	34,344,655		43,555,927	
2. Interest expenses	212,152,868		254,425,072	
3. Loss on financial instruments at fair value through	1,336,907,840		1,113,407,845	
profit or loss, net				
4. Loss on financial instruments designated at fair	200,720,086		557,151,053	
value through profit or loss, net				
5. Provision for credit loss allowance	56,750,075		52,991,714	
6. Loss on foreign currency translation	98,177,064		75,234,468	
7. Lotting-out sale expense	133,969,311		90,113,218	
8. Rental expenses	106,246,931		-	
9. Employee benefits expense	221,343,407		202,886,196	
10. Depreciation and amortization	39,906,485		41,947,145	
11. Other selling and administrative expenses	165,812,772		133,013,915	
12. Other operating expenses	22,406,247		32,314,003	
I. Operating income		239,238,594		99,678,204
/. Non-operating results		-19,810,103		29,402,538
1. Non-operating income	48,184,622		49,121,097	
2. Non-operating loss	67,994,725		19,718,559	
/. Net income before tax		219,428,491		129,080,742
/l. Income tax expense		72,409,519		35,125,253

Accoount	2020		2019	
VII. Net income		147,018,972		93,955,489
(Net income after reflecting reserve for bad debts				
2020: 153,185 million / 2019: 92,459 million)				
VII. Other comprehensive income		8,978,687		15,795,943
1. Items that will or may be reclassified to profit or	-17,173,112		6,446,283	
loss				
Equity method evaluation of investments in associates	-197,114		134,819	
Loss on translation of overseas operations	-16,975,998		6,311,464	
2. Items that will or may not be reclassified to profit or	26,151,799		9,349,660	
loss				
Remeasurements of the net defined benefit plan	305,604		-1,142,804	
Gain on valuation of financial assets at fair value	22,607,909		12,519,074	
through other comprehensive income				
Changes in the fluctuation of own credit risk of	3,238,286		-2,026,610	
financial liabilities at fair value through profit or loss				
IX. Total comprehensive income		155,997,659		109,751,432
Profit for the year attributable to:		147,018,972		93,955,489
1. Owners of the Group	148,162,789		94,712,829	
2. Non-controlling interests	-1,143,817		-757,340	
Other comprehensive income for the year attributable to:		155,997,659		109,751,432
1. Owners of the Group	158,954,743		109,452,613	
2. Non-controlling interests	-2,957,084		298,819	
Earnings per share for the shares of the owners of the				
Group				
Basic earnings per ordinary share		2,119		1,310
Basic earnings per 1st preferred share		2,274		1,415
Basic earnings per 2nd preferred share		2,224		1,366
Diluted earnings per ordinary share		2,097		1,299
Diluted earnings per 1st preferred share		2,248		1,402
Diluted earnings per 2nd preferred share		2,198		1,353

### Consolidated Statements of Changes in Equity

Unit : thousand KRW

#### Daishin Securities Co., Ltd. and Subsidiaries

	Equity attributable to owners of the Group		Accumulated Other					
Account	Capital Stock	Capital Surplus	Comprehensive Income	Retained Earnings	Capital Adjustments	Capital Surplus	Non-Controlling Interests	Total
Balance at January 1, 2019	434,867,000	694,981,258	113,090,211	903,137,906	-176,889,623	1,969,186,752	31,709,353	2,000,896,
Change in accounting policy				-18,460		-18,460		-18,4
Amount after correction	434,867,000	694,981,258	113,090,211	903,119,446	-176,889,623	1,969,168,292	31,709,353	2,000,877,6
Comprehensive income								
Net income	-	-	-	- 94,712,829	-	94,712,829	-757,340	93,955,4
Gain on valuation of financial assets at fair value through	-	-	12,519,074		-	12,519,074		12,519,0
other comprehensive income								
Changes in the own credit risk of financial liabilities	-	-	-2,026,610	) –	-	-2,026,610	-	-2,026,6
designated at fair value through profit or loss								
Equity method evaluation of investments in associates	; –	-	134,819	) –	-	134,819		134,8
Gain (loss) on translation of overseas operations	-	-	5,256,321	-	-	5,256,321	1,055,143	6,311,4
Remeasurements of net defined benefit plan	-	-	-1,143,820	) –	-	-1,143,820	1,016	-1,142,8
Transactions with equity holders								
Dividends paid	-	-	-	45,084,099	-	-45,084,099		-45,084,0
Changes in treasury shares	-	-	-		-46,996,608	-46,996,608		-46,996,6
Others	-	-	-		-2,065,730	-2,065,730		-2,065,7
Acquisition of subsidiaries	-	-	-		-	-	566,424	566,4
Balance at December 23, 2019	434,867,000	694,981,258	127,829,995	952,748,176	-225,951,961	1,984,474,468	32,574,596	2,017,049,0
Balance at January 1, 2020	434,867,000	694,981,258	127,829,995	952,748,176	-225,951,961	1,984,474,468	32,574,596	2,017,049,0
Comprehensive income								
Net income	-	=		- 148,162,789	-	148,162,789	-1,143,817	147,018,9
Gain on valuation of financial assets at fair value through	-	-	22,607,909	) –	-	22,607,909		22,607,9
other comprehensive income								
Changes in the own credit risk of financial liabilities	-	-	3,238,286	5 -	-	3,238,286	-	3,238,2
designated at fair value through profit or loss								
Equity method evaluation of investments in associates	; –	-	-197,114		-	-197,114		-197,1
Gain (loss) on translation of overseas operations	-	-	-15,162,731	-	-	-15,162,731	-1,813,267	-16,975,9
Remeasurements of net defined benefit plan	-	-	305,604		-	305,604		305,6
Transactions with equity holders								
Dividends paid	-	-	-	68,585,900	-	-68,585,900		-68,585,9
Changes in treasury shares	-	-	-		-23,240,143	-23,240,143	-	-23,240,1
Others	-	-	-		-3,340,128	-3,340,128	-	-3,340,1
Changes in subsidiaries	-	-			-	-	-511,847	-511,8
Balance at December 31, 2020	434,867,000	694,981,258	138,621,949	1,032,325,065	-252,532,232	2,048,263,040	29,105,665	2,077,368,7

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### Consolidated Statements of Cash Flows

Unit : thousand KRW

#### Daishin Securities Co., Ltd. and Subsidiaries

Account	2020		2019		Account
I . Net cash flow from operating activities		-479,386,244		-722,309,206	4. Interests r
1. Net income	147,018,972		93,955,489		5. Interests r
2. Adjustments to gains and losses	94,343,855		-116,445,956		6. Dividends
(1) Gain on financial instruments at fair value	-10,636,343		-123,984,451		7. Income ta
through profit or loss					II . Net cash flo
(2) Loss on financial instruments designated at fair	-89,378,416		-940,399		1. Payment fo
value through profit or loss					through other
(3) Gain on derivatives	89,989,807		50,887,312		2. Payment fo
(4) Gain financial assets at amortized cost	55,866,784		52,356,966		3. Proceeds fr
(5) Depreciation and amortization	39,906,485		41,947,145		4. Payment f
(6) Loss on foreign currency translation	-2,689,077		-17,089,201		(minus cash
(7) Net Interest income	-183,276,591		-156,958,218		5. Proceeds f
(8) Cost of lotting-out sale	66,285,077		-		(minus cash
(9) Loss on investments in associates	-381,563		4,290,841		6. Payment f
(10) Loss on disposal of property and equipment	-34,760		135,628		7. Proceeds f
(11) Loss on disposal of intangible assets	-61,912		33,000		8. Payment f
(12) Impairment loss on property and equipment	-		-472,802		9. Proceeds f
(13) Impairment loss on intangible assets	11,463,354		2,922,158		10. Payment
(14) Impairment loss on investment in real estate	-		2,298,748		l 1. Payment
(15) Employee benefits-related expenses	3,434,617		4,363,104		held for sale
(16) Others	73,254,538		-6,635,728		12. Proceeds
(17) Impairment loss on non-current assets	6,325,947		12,940,296		held for sale
held for sale					13. Increase
(18) Loss on disposal of non-current assets	-21,464,045		-6,551,676		14. Decrease
held for sale					15. Increase
(19) Dividend income	-16,669,566		-11,113,932		III. Net cash flo
(20) Income tax expense	72,409,519		35,125,253		l. Issuance o
3. Changes in operating assets and liabilities	-875,470,747		-760,288,858		2. Repaymen
(1) Bank deposits	-1,885,197,421		18,601,780		3. Net increa
(2) Financial assets at fair value through profit or loss	974,014,652		140,937,239		4. Increase in
(3) Financial liabilities at fair value through profit	1,084,952		-61,651,706		5. Decrease i
or loss	055 70/ 200		022.050.222		6. Decrease i
(4) Financial liabilities designated at fair value	-855,704,309		-823,959,232		7. Acquisition
through profit or loss	0.010.773		-99.640.500		8. Disposal o
<ul><li>(5) Derivate assets and liabilities</li><li>(6) Loans and receivables</li></ul>	-8,019,772		-99,640,500		9. Payment o
(6) Loans and receivables (7) Deposit liabilities	-385,183,622 1,805,844,754		-117,582,284		10. Increase
(8) Borrowings	115,313,955		318,341,860		l l. Increase
	-5,756,769		-4,671,479		interests
(9) Retirement benefit and employee benefits obligations			4,071,479		N. Effect of cha
(10) Investment property	-537,853,410		-436,658,437		and cash equiva
(11) Other assets	-446,671,697		432.839.927		V. Increase (de
(12) Other liabilities	434,348,272		-209,141,761		V. Inclease (de
(13) Inventory assets	-81,690,332		-44,415,457		VI. Cash and ca

Account	2020		2019	
4. Interests received	410,323,195		437.803.992	
5. Interests paid	-228,454,084		-309,958,462	
6. Dividends received	18,676,904		11,761,230	
7. Income taxes paid	-45,824,339		-79,136,641	
II . Net cash flow from investing activities		-76,916,581		34,048,655
1. Payment for acquisition of FVOCI financial assets	-25,172,307		-	
through other comprehensive income				
2. Payment for acquisition of investments for associates	-111,710,899		-122,659,190	
3. Proceeds from disposal of investments for associates	24,765,373		39,798,793	
4. Payment for acquisition of subsidiaries	-		39,423,223	
(minus cash holdings)				
5. Proceeds from disposal of subsidiaries	-17,090,304		-2,941,626	
(minus cash holdings)				
6. Payment for acquisition of property and equipment	-13,224,826		-44,915,522	
7. Proceeds from disposal of property and equipment	754,367		5,110	
8. Payment for acquisition of intangible assets	-1,417,435		-4,164,459	
9. Proceeds from disposal of intangible assets	1,256,545		1,500,000	
10. Payment for acquisition of investment property	-40,786,746		-2,632,791	
<ol> <li>Payment for acquisition of non-current assets</li> </ol>	-5,383,920		-11,855,156	
held for sale				
12. Proceeds from disposal of non-current assets	110,486,346		149,747,780	
held for sale				
13. Increase in deposits	-3,168,050		-4,634,921	
14. Decrease in deposits	3,775,275		9,230,363	
15. Increase in advance payments	-		-11,852,949	
III . Net cash flow from financial activities		444,710,970		910,007,112
1. Issuance of debentures	472,156,046		812,556,160	
2. Repayment of debentures	-419,893,525		-282,058,795	
3. Net increase in borrowings	53,929,674		-115,101,800	
4. Increase in leasehold deposit liabilities	387,320,360		597,319,899	
5. Decrease in leasehold deposit liabilities	-33,421,545		-174,848	
6. Decrease in other liabilities	-11,175,862		-13,270,501	
7. Acquisition of treasury shares	-39,840,579		-51,429,948	
8. Disposal of treasury shares 9. Payment of dividends	4,561,318 -68,582,972		-45,095,528	
10. Increase in liabilities of non-controlling interests	99,658,055		7,363,473	
11. Increase (decrease) in shares of non-controlling	-		-101.000	
interests			101,000	
Interests           W. Effect of changes in foreign exchange rate on cash		-9,451,936		2.114.080
and cash equivalents denominated in foreign currency		0000,10+,0		2,114,000
V. Increase (decrease) in cash flow (I+II+III+IV)		-121,043,791		223,860,641
V. Increase (decrease) in cash how (rinininy) VI. Cash and cash equivalents at the beginning of the year		825,261,782		601,401,141
VI. Cash and cash equivalents at the end of the year		704,217,991		825,261,782
		, ,,== .		

**Daishin Securities** 

### Auditor's Report on the Financial Statements

This report is effective as of March 11, 2021, the audit report date. Certain subsequent events or circumstances, which may occur between the audit report date and the time of reading this report, could have a material impact on the accompanying financial statements and notes thereto. Accordingly, the readers of the audit report should understand that there is a possibility that the above audit report may have to be revised to reflect the impact of such subsequent events or circumstances, if any

#### Independent Auditor's Report

#### Opinion

We have audited the accompanying separate financial statements of Daishin Securities Co., Ltd. (the Company), which comprise the separate statements of financial position as at December 31, 2020 and 2019, and the separate statements of comprehensive income, separate statements of changes in equity and separate statements of cash flows for the years then ended, and notes to the separate financial statements, including a summary of significant accounting policies. In our opinion, the accompanying separate financial statements present fairly, in all material respects, the separate financial position of Daishin Securities Co., Ltd. as at December 31, 2020 and 2019, and its separate financial performance and its separate cash flows for the years then ended in accordance with International Financial Reporting Standards as adopted by the Republic of Korea (Korean IFRS). We also have audited, in accordance with Korean Standards on Auditing, the Company's Internal Control over Financial Reporting as at December 31, 2012, based on Conceptual Framework for Designing and Operating Internal Control over Financial Reporting, and our report dated March 11, 2021 expressed an unqualified opinion.

#### Basis for Opinion

We conducted our audits in accordance with Korean Standards on Auditing, Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Group in accordance with the ethical requirements of the Republic of Korea that are relevant to our audit of the financial statements and we have fulfilled our other ethical responsibilities in accordance with the ethical requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### Emphasized Matters

The users of the financial statements need to be attentive to Note 2(4) to the financial statements that does not affect our audit opinion. Note 2(4) to the financial statements explains that the important accounting estimations and assumptions made by management may be adjusted according to the changes in uncertainty arising from COVID-19.

#### Key Audit Matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the financial statements of the current period. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

#### Fair Value Measurement of Over-the-counter Derivatives and Derivatives-linked Securities classified as Level 3K

As explained in Note 5 to the separate financial statements, the Group classifies fair value hierarchy levels as levels 1, 2 and 3 based on observability of inputs used to measure the fair values of financial instruments. If more than one significant component of fair value measurement is unobservable in the market. such financial instruments is classified as level 3. As explained in Note 5 to the financial statements, financial instruments measured at fair value amounting to 1.859.514 million (financial assets: 518.431 million, financial liabilities: 1.341.083 million) were measured based on unobservable inputs, and therefore. were classified as level 3 as at December 31, 2020, and of this the over-thecounter derivatives and derivatives-linked securities classified as level 3 using unobservable inputs amount to 1.537.652 million (financial assets: 196.569 million, financial liabilities: 1.341.083 million). As explained in Note 5 to the financial statements, financial instruments classified as level 3 uses various valuation techniques and variables. There is an uncertainty of accounting estimates as results of measurement may significantly change depending on the management's determination on the valuation techniques and unobservable inputs. We considered that the fair value measurement of over-the-counter derivatives and derivatives-linked securities classified as level 3 is a key audit matter in consideration of their size, applicable valuation techniques and impact of unobservable inputs.

#### How Our Audit Addressed the Key Audit Matter

We have performed the following audit procedures to address the above key audit matter:

/ We obtained an understanding and evaluated the internal control related to measurement process of fair value, including management's use of external experts

/ We reviewed the qualification and independence of external experts engaged by the Company

/ Control test: management review controls on the accuracy of external value interfaces and the results of fair value calculation.

/ We reconciled external value and the accounting treatment.

/ We verified whether issuance information in the contract is consistent with issuance information used to measure the fair value on a sampling basis.

/ We independently performed recalculation on the samples of the Company's financial instruments by its type with internal experts, and reviewed the differences.

/ We assessed whether fair value hierarchy levels are categorized by nature of inputs used.

#### Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the separate financial statements in accordance with Korean IFRS (K-IFRS), and for are inadequate, to modify our opinion. such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement. Our conclusions are based on the audit evidence obtained up to the date of our whether due to fraud or error. In preparing the financial statements, auditor's report. However, future events or conditions may cause the Company to management is responsible for assessing the Company's ability to continue as cease to continue as a going concern. a going concern, disclosing, as applicable, matters related to going concern and / Evaluate the overall presentation, structure and content of the financial using the going concern basis of accounting unless management either intends statements, including the disclosures, and whether the financial statements to liquidate the Company or to cease operations. Those charged with governance represent the underlying transactions and events in a manner that achieves fair are responsible for overseeing the Company's financial reporting process. presentation

#### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Korean Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

#### As part of an audit in accordance with Korean Standards on Auditing, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

/ Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control

/ Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances. However, this is not to express an opinion regarding the effectiveness of the internal controls. / Evaluate the appropriateness of accounting policies used and the reasonableness

March 11, 2021 of accounting estimates and related disclosures made by management. 100, Hangang-daero, Yongsan-gu, Seoul, / Conclude on the appropriateness of management's use of the going concern Republic of Korea basis of accounting and, based on the audit evidence obtained, whether a material Hoon-soo Yoon, CEO of Samil PwC uncertainty exists related to events or conditions that may cast significant doubt

#### To the Board of Directors and Shareholders of Daishin Securities Co., Ltd.

on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit. We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards. From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

The engagement partner on the audit resulting in this independent auditor's report is Hwi-chul Iin. Certified Public Accountant.

# Separate Statements of Financial Position

	3,521,092,282		
	3,521,092,282		
	3,521,092,282		1570 211 071
			1,579,211,871
	7,170,830,341		8,091,931,728
6,853,128,001		7,812,869,307	
317,702,340		279,062,421	
	238,379,200		183,381,155
	1,071,054,753		980,868,031
	1,801,874,648		1,375,464,544
	_		1,302,416
	267,091,589		307,349,661
	28,525,508		30,367,163
	313,840,940		335,379,836
	23,987,006		_
	930,317,502		597,589,806
	15,366,993,769		13,482,846,211
	2,255,742,084		3,077,735,569
7,471,052		5,067,432	
424,507,190		300,122,450	
1,823,763,842		2,772,545,687	
	3,158,052,455		1,546,715,972
	6,309,070,229		5,913,473,260
	693,763,939		578,835,502
	5,162,677		4,014,525
	83,450,078		101,412,668
	55,873,824		
	52,388,169		60,575,403
	850,812,590		399,316,312
···	13,464,316,045		11,682,079,211
	424,507,190	7,471,052         424,507,190         1,823,763,842         3,158,052,455         6,309,070,229         693,763,939         5,162,677         83,450,078         55,873,824         52,388,169         850,812,590	7,471,052       5,067,432         424,507,190       300,122,450         1,823,763,842       2,772,545,687         3,158,052,455       2,772,545,687         6,309,070,229       2         6,309,070,229       2         6,309,070,229       2         6,309,070,229       2         5,162,677       2         83,450,078       2         55,873,824       2         52,388,169       2         850,812,590       2

Account	2020		2019	
Equity				
I . Capital		434,867,000		434,867,000
II . Capital surplus		694,981,258		694,981,258
III . Accumulated other comprehensive income		148,329,454		122,506,734
IV. Retained earnings		872,086,492		770,308,280
(Accumulated reserve for bad debts)		13,794,502		11,540,535
(Expected reserve for bad debts)		-5,021,815		2,253,967
V. Capital adjustments		-247,586,480		-221,896,272
Total equity		1,902,677,724		1,800,767,000
Total liabilities and equity		15,366,993,769		13,482,846,211

### Separate Statements of Comprehensive Income

Account	2020		2019	
				2 200 200 662
I. Operating revenue	((2))75((2))	2,289,577,861	250 002 070	2,288,306,662
1. Commissions income	463,176,428		269,083,070	
2. Interest income	81,594,879		88,026,212	
3. Gain on financial instruments at fair value	1,430,329,141		1,647,918,219	
through profit or loss, net				
4. Gain on financial instruments designated at fair	160,771,942		177,345,978	
value through profit or loss, net				
5. Reversal of provision for credit loss allowance	4,283		-	
6. Gain on foreign currency translation	137,225,069		81,683,513	
7. Other operating revenues	16,476,119		24,249,670	
II . Operating expenses		2,049,918,138		2,189,360,201
1. Commissions expenses	22,931,017		17,501,486	
2. Interest expenses	96,757,420		135,252,901	
3. Loss on financial instruments at fair value	1,327,583,220		1,107,432,383	
through profit or loss, net				
4. Loss on financial instruments designated at fair	200,720,086		557,151,053	
value through profit or loss, net				
5. Provision for credit loss allowance	1,817,515		2,453,601	
6. Loss on foreign currency translation	95,253,778		75,020,713	
7. Employee benefits expense	175,642,405		160,556,692	
8. Depreciation and amortization	34,319,231		35,024,632	
9. Other selling and administrative expenses	94,546,866		98,735,288	
10. Other operating expenses	346,600		231,452	
III . Operating income		239,659,723		98,946,461
V. Non-operating results		-3,615,850		18,989,374
1. Non-operating income	45,054,440		25,527,793	
2. Non-operating loss	48,670,290		6,538,419	
V. Net income before tax		236,043,873		117,935,835
/l. Income tax expense		65,679,760		30,007,187

Account	2020		2019	
VII. Net income		170,364,113		87,928,648
(Net income after reflecting reserve for bad debts				
2020: 175,386 million / 2019: 85,675 million)				
VII. Other comprehensive income		25,822,720		10,039,672
1. Items that will or may be reclassified to profit or loss				
Gain on valuation of FVOCI financial assets	22,607,909		12,519,075	
Changes in the own credit risk of financial liabilities	3,238,286		-2,026,610	
designated at fair value through profit or loss				
Remeasurements of net defined benefit plan	-23,475		-452,793	
IX. Total comprehensive income		196,186,833		97,968,320
X. Earnings per share				
Basic earnings per ordinary share		2,439		1,215
Basic earnings per 1st preferred share		2,609		1,316
Basic earnings per 2nd preferred share		2,559		1,267
Diluted earnings per ordinary share		2,413		1,205
Diluted earnings per 1st preferred share		2,580		1,304
Diluted earnings per 2nd preferred share		2,530		1,255

### Separate Statements of Changes in Equity

Unit : thousand KRW

Account	Capital Stock	Capital Surplus	기타포괄 손익누계액	Retained Earnings	Capital Adjustments
Balance at January 1, 2019	434,867,000	694,981,258	112,467,062	727,430,846	-174,594,597
hange in accounting policy	-		-	32,886	-
mount after correction	434,867,000	694,981,258	112,467,062	727,463,732	-174,594,597
mprehensive income					
Net income	-	-	-	87,928,648	-
Gain on valuation of financial assets at fair value	-		12,519,075	-	-
through other comprehensive income					
Changes in the fluctuation of own credit risk of	-		-2,026,610	-	-
financial liabilities at fair value through profit or loss	-	-	-452,793	-	-
ransactions with equity holders					
Dividends paid	-		-	-45,084,100	-
Changes in treasury shares (Note 24)	-	-	-	-	-46,996,607
Others (Note 24)	-		-	-	-305,068
alance at December 31, 2019	434,867,000	694,981,258	122,506,734	770,308,280	-221,896,272
lance at January 1, 2020	434,867,000	694,981,258	122,506,734	770,308,280	-221,896,272
mprehensive income					
Net income	-	-	-	170,364,113	-
Gain on valuation of financial assets at fair value	-	-	22,607,909	-	-
through other comprehensive income				-	-
Changes in the fluctuation of own credit risk of	-		3,238,286		
financial liabilities at fair value through profit or loss	-		-23,475	-	-
ansactions with equity holders					
Dividends paid	-		-	-68,585,901	-
Changes in treasury shares	-		-	-	-23,240,144
Others	-		-	-	-2,450,064
Balance at December 31, 2020	434,867,000	694,981,258	148,329,454	872,086,492	-247,586,480

### Separate Statements of Cash Flows

Accout	2020		2019		Accout
I . Net cash flow from operating activities		-61,765,072		-234,789,456	4. Interests receiv
1. Net income	170,364,113		87,928,648		5. Interests paid
2. Adjustments to gains and losses	-28,030,131		-143,158,023		6. Dividends recei
(1) Gain on financial instruments at fair value through	653,153		-122,364,407		7. Income taxes p
profit or loss					II . Net cash flow fro
(2) Loss on financial instruments designated at fair	-89,378,416		-940,399		1. Proceeds from
value through profit or loss					2. Proceeds from
(3) Gain on derivatives	93,640,707		51,414,894		3. Proceeds from
(4) Gain financial assets at amortized cost	1,813,232		2,453,601		4. Proceeds from
(5) Depreciation and amortization	34,319,231		35,024,632		held for sale
(6) Loss on foreign currency translation	-4,532,964		-16,236,155		5. Decrease in dep
(7) Net Interest income	-96,367,011		-62,952,062		6. Decrease in lea
(8) Loss on investments in associates	-756,995		-812,468		7. Payment for acc
(9) Loss on disposal of property and equipment	-371		101,759		8. Payment for ac
(10) Loss on disposal of intangible assets	-61,912		33,000		through other con
(11) Loss on disposal of non-current assets	-20,783,379		144,717		9. Payment for ac
held for sale					10. Payment for a
(12) Impairment loss on property and equipment	-		-472,802		11. Payment for a
(13) Impairment loss on intangible assets	-238,407		-199,000		12. Increase in lea
(14) Impairment loss on investment in real estate	-		2,298,748		III. Net cash flow fro
(15) Employee benefits-related expenses	1,315,846		2,208,964		1. Issuance of det
(16) Others	10,742,738		-36,345,442		2. Net increase in
(17) Dividend income	-24,075,343		-26,522,790		3. Increase in leas
(18) Income tax expense	65,679,760		30,007,187		4. Payment of divi
3. Changes in operating assets and liabilities	-315,849,750		-233,829,222		5. Repayment of c
(1) Bank deposits	-1,767,008,930		43,343,411		6. Decrease in lea
(2) Financial assets at fair value through profit or loss	940,383,214		319,177,715		7. Acquisition of to
(3) Financial liabilities at fair value through profit	1,084,952		-61,651,706		8. Disposal of trea
or loss					9. Decrease in oth
(4) Financial liabilities designated at fair value through	-855,704,309		-823,959,232		V. Effect of changes
profit or loss					cash equivalents der
(5) Derivate assets and liabilities	-7,895,886		-99,433,197		V. Increase (decreas
(6) Loans and receivables	-426,405,821		-58,608,563		VI. Cash and cash eq
(7) Deposit liabilities	1,612,477,593		-26,806,207		VII. Cash and cash eq
(8) Borrowings	113,798,102		294,323,421		(Note 36)
(9) Retirement benefit and employee benefits obligations	-1,948,884		-2,786,154		
(10) Other assets	-351,661,696		486,192,625		
(11) Other liabilities	427,031,915		-303,621,335		

Accout	2020		2019	
4. Interests received	244,220,105		263.010.106	
5. Interests paid	-131,207,169		-200,119,095	
6. Dividends received	22,795,380		25,320,975	
7. Income taxes paid	-24,057,620		-33.942.845	
II. Net cash flow from investing activities		-71,569,796		-167.610.126
1. Proceeds from disposal of investments for associates	12,296,872		41.298.837	
2. Proceeds from disposal of property and equipment	611,031		5,110	
3. Proceeds from disposal of intangible assets	1,088,545		1,500,000	
4. Proceeds from disposal of non-current assets	51,570,000		4,488,000	
held for sale				
5. Decrease in deposits	3,072,866		5,400,386	
6. Decrease in leasehold deposit liabilities	158,177		158,176	
7. Payment for acquisition of investments for associates	-100,824,205		-172,594,850	
8. Payment for acquisition of FVOCI financial assets	-25,172,307		-	
through other comprehensive income				
9. Payment for acquisition of property and equipment	-11,176,893		-42,154,527	
10. Payment for acquisition of investment property	-61,356		-	
11. Payment for acquisition of intangible assets	-310,000		-2,638,600	
12. Increase in leasehold deposit liabilities	-2,822,526		-3,072,658	
III. Net cash flow from financial activities		298,888,276		301,929,799
1. Issuance of debentures	214,506,972		299,016,751	
2. Net increase in borrowings	298,802,891		211,357,856	
3. Increase in leasehold deposit liabilities	369,127		898,277	
4. Payment of dividends	-68,582,972		-45,077,051	
5. Repayment of debentures	-100,000,000		-100,000,000	
6. Decrease in leasehold deposit liabilities	-130,000		-177,598	
7. Acquisition of treasury shares	-39,840,579		-51,429,948	
8. Disposal of treasury shares	4,561,318		-	
9. Decrease in other liabilities	-10,798,481		-12,658,488	
IV. Effect of changes in foreign exchange rate on cash and		-8,069,115		2,095,192
cash equivalents denominated in foreign currency				
V. Increase (decrease) in cash flow (I+II+III+IV)		157,484,293	· · · · · · · · · · · · · · · · · · ·	-98,374,591
VI. Cash and cash equivalents at the beginning of the year		187,183,290		285,557,881
VII. Cash and cash equivalents at the end of the year		344,667,583		187,183,290
(Note 36)				

### Social Performance

#### Executives & Employees

Category		Unit	2020	2019	2018
Total executives and employees	Total	person	1,487	1,587	1,578
	Domestic	person	1,487	1,585	1,576
	Overseas	person	-	2	2
Employment type	Regular employee	person	986	1,039	1,070
	Professional/special/	person	501	548	508
	contract employee				
Sex	Male	person	860	904	903
	- Regular employee	person	546	583	615
	- Non-regular employee	person	314	321	288
	Female	person	627	683	675
	- Regular employee	person	440	456	455
	- Non-regular employee	person	187	227	052
Age group	20s	person	127	176	150
	30s	person	523	568	625
	40s	person	551	592	587
	50s and older	person	286	251	216
New hires	Total	person	167	052	189
	Male	person	66	100	76
	Female	person	101	120	113
Executives*	Total	person	35	36	31
	Male	person	33	34	
	Female	person	2	2	2
	30s-50s	person	11	9	6
	50s and older	person	24	27	25

\*Incl. registered and unregistered executives

#### Employee Training

Category		Unit	0205	2019	2018
Employee training	Hours of training per person	hours	30.80	21.18	36.31
	Cost of training per person	krw	380,000	660,000	580,000
	Total hours of training	hours	45,584	33,620	57,292
	Total cost of training	krw	5,690,000	10,470,000	9,240,000
Sexual harassment prevention	Completion person	preson	1,443	1,450	1,473
	Completion rate	%	100	100	100
Workplace harassment prevention	Completion person	preson	1,443	1,450	1,473
	Completion rate	%	100	100	100
Disability awareness	Completion person	preson	1,443	1,450	1,473
	Completion rate	%	100	100	100
Information security	Completion person	preson	1,443	1,450	1,473
	Completion rate	%	100	100	100
Compliance and ethics	Completion person	preson	1,443	1,450	1,473
	Completion rate	%	100	100	100
Programs for preparation for qualification	AFPK	case	0	1	3
certification examinations	Participants	preson	0		8
	Fund investment	case	3	3	3
	Participants	preson	22		25
	Securities investment	case	3	3	3
	Participants	preson	18	81	
	Derivatives investment	case	3	3	3
	Participants	preson	17	44	12
	Investment asset manager	case	3	3	3
	Participants	preson	23	58	52

\*The data on employee training data aside from the education programs for preparation for qualification certification exams are based on the incumbent employees, as of July 31.

#### Pension Plan

Category		Unit	2020	2019	2018
Amount under management*	DB**	krw	10,600,000,000	11,800,000,000	9,800,000,000
	DC***	krw	78,600,000,000	67,100,000,000	56,300,000,000
Number of enrollees	DB	person	31	32	27
	DC	person	1,354	1,314	1,340

\*Based on the amount accrued as of the end of 2020, 2019, and 2018 \*\*DB (Defined Benefit) Plan: The pension is paid as a lump sum at the tie of retirement \*\*\*DC (Defined Contribution) Plan: Severance pay is calculated and paid every year

### Social Performance

#### Childcare Support

		Unit	0202	2019	2018
Parental leave	Total	person	24	29	37
	Male	person	0	1	1
	Female	person	24		36
Return after parental leave	Male	person	0	1	0
	Female	person	6	25	31
Proportion of workers returning	Male	%	0	100	0
fter parental leave*	Female	%	25	89	86
Number of workers who have worked for at	Male	person	0	0	0
east a year after returning from parental leave	Female	person	0		
Proportion of workers who have worked for at least	: Male	%	0	0	0
a year after returning from parental leave**	Female	%	0	16	90
Number of employees with the right to take	Male	person	860	904	903
a parental leave	Female	person	627	683	675
Diversity	Persons with disabilities	person	37	36	41
	Persons of national merit	person	28	27	27

\* Proportion of workers returning after parental leave = Number of workers returning after parental leave / Number of workers expected to return after parental leave \*100 \*\*Proportion of workers who have worked for at least a year after returning from parental leave = Number of workers who have worked for at least a year after returning from parental leave \*100

#### Social Contribution Activities (CSR)

	Unit	2050	2019	2018
Scholarships	krw	325,863,000	283,448,000	306,243,000
Academic research	krw	122,000,000	92,000,000	44,000,000
Educational institutions	krw	850,000,000	500,000,000	555,000,000
Public health	krw	0	8,000,000	2,943,000
Low-income families and	krw	129,000,000	244,000,000	337,000,000
vulnerable groups				
Total	krw	1,426,863,000	1,150,804,000	1,245,186,000
	Academic research Educational institutions Public health Low-income families and vulnerable groups	Scholarships       krw         Academic research       krw         Educational institutions       krw         Public health       krw         Low-income families and       krw         vulnerable groups	Scholarshipskrw325,863,000Academic researchkrw122,000,000Educational institutionskrw850,000,000Public healthkrw0Low-income families andkrw129,000,000vulnerable groups	Scholarshipskrw325,863,000283,448,000Academic researchkrw122,000,00092,000,000Educational institutionskrw850,000,000500,000,000Public healthkrw08,000,000Low-income families andkrw129,000,000244,000,000vulnerable groups

#### Collective Agreements

Category	Unit	2020	2019	2018
Proportion of employees to whom collective agreements apply	%	94	94	95

### Environmental Performance

#### Environmental Data

Category		Unit	2020	2019	2018
Copy and print paper	Paper	sheets	5,632,500	5,890,000	6,222,500
Non-renewable energy consumption*	Power	kWh	7,527,234	7,911,561	8,376,579
	Gas	m³	313,342	326,122	343,035
Renewable energy consumption*	Geothermal	TJ	1.24	1.40	0.58
	Solar	kWh	37,817	37,796	40,323
Water consumption	Waterworks	m³	56,301	66,332	83,439
GHG emissions*	Direct(Scope1)	tCO2eq	682.68	712.08	747.36
	Energy indirect(Scope2)	tC02eq	3,458.01	3,634.57	3,848.20
Waste management	Recycling	ton	70	70	70
	Incineration		600	601	450
	Total		670	671	520

In the case of incineration of general waste, only building waste was indicated in the past, but waste discarded in volume-based waste fee bags is now also included (calculated by the fees paid). Waste weight is calculated based on the number of 1-ton trucks used. Errors were found in the 2018 and 2019 data, and corrections were made for this report.

\*Energy consumption and GHG emissions were calculated in accordance with the guidelines on the national GHG emissions trading system.

### GRI Content Index

#### Universal Standards

GRI 102 : General Disclosure

Торіс	GRI code		Reported matters	ISO 26000	Page
Organization Profile	102-1	Name of the organiza>on	Daishin Securities Co., Ltd.	6.3.10/	22
	102-2	Activities, brands, products, and services	See Company Overview and Daishin Financial Group	6.4.1-6.4.5/	22, 26-27
	102-3	Location of headquarters	Daishin Finance Center, 343, Samil-daero, Jung-gu, Seoul	6.8.5/7.8	22
	102-4	Location of operations	46 branches, 1 business office, and local subsidiaries		130-131
			in Singapore, New York and Tokyo		
	102-5	Ownership and legal form	See Company Overview		22
	102-6	Markets served	See Company Overview and Daishin Financial Group		22, 26-27
	102-7	Scale of the organization	See Company Overview		25
	102-8	Information on employees and other workers	See Data Center		112
	102-9	Supply chain	Building, real estate, recruitment, and internal network management		112
	102-10	Significant changes to the organization and its supply chain	Establishment of a local subsidiary in Tokyo (2020)		119
	102-11	Precautionary Principle or approach	Risk management during product development and introduction		75-77
	102-12	External initiatives	Endorsed ISO 26000 but there are no external initia-		116
			tives that the organization has joined or approved		
	102-13	Membership of associations	See Membership of Associations	<ul> <li>6.3.10/</li> <li>6.4.1-6.4.5/</li> <li>6.8.5/7.8</li> <li>6.8.5/7.8</li> <li>4.7/6.2/</li> <li>7.4.2</li> <li>6.6.3</li> <li>6.2/</li> <li>7.4.3/</li> <li>7.7.5</li> <li>7.4.3/</li> <li>7.7.5</li> </ul>	129
Strategy	102-14	Statement from senior decision-maker	See Chairwoman's Message and CEO's Message	6.3.10/ al Group gu, Seoul bsidiaries al Group al Group nanagement (2020) troduction nal initia- roved 5age 4.7/6.2/ 7.4.2 agement 4.4/ agement 6.6.3 trol 6.2/ 7.4.3/ 7.7.5 under working see risks y the com- he Board side directors nmittee	18-21
	102-15	Key impacts, risks, and opportunities	See Chairwoman's Message and CEO's Message	7.4.2	
Ethics and Integrity	102-16	Values, principles, standards, and norms of behavior	See 2021 Management Objectives, ESG Management	4.4/	28-29, 78
			Strategies, and Compliance and Ethical Management	6.6.3	
	102-17	Mechanisms for advice and concerns about ethics	Preparation and operation of an internal control		79
			organization, system and standards, etc.	0       6.4.1-6.4.5/         ut       6.8.5/7.8         0       6.8.5/7.8         0       6.8.5/7.8         0       7.4.2         0       7.4.2         0       6.6.3         0       6.2./         7.4.3./       7.7.5         0       7.4.3./         0       6.2./         1       7.7.5	
Governance	102-18	Governance structure	There is a board of directors, the top decision-making	6.2/	25, 74
			body, and five subcommittees	7.4.3/	
	102-22	Composition of the highest governance body and its committees	See Governance	7.7.5	72-74
	102-28	Evaluating the highest governance body's performance	See Governance		75
	102-30	Effectiveness of risk management processes	A risk management committee is operating under		76-77
			the Board and a risk management officer is working	<ul> <li>6.3.10/</li> <li>6.4.1-6.4.5/</li> <li>6.8.5/7.8</li> <li>6.8.5/7.8</li> <li>4.7/6.2/</li> <li>7.4.2</li> <li>4.4/</li> <li>6.6.3</li> <li>6.2/</li> <li>7.4.3/</li> <li>7.7.5</li> </ul>	
			directly under the CEO to manage and oversee risks		
	102-32	Highest governance body's role in sustainability reporting	Published by Chairwoman Auh-ryung Lee		
	102-33	Communicating critical concerns	Important matters that need to be announced by the com-		
	102-34	Nature and total number of critical concerns	pany are directly reported by the executive to the Board		
	102-35	Remuneration policies	There is a remuneration committee comprised of only outside directors		74
	102-36	Process for determining remuneration	It was determined at the 2nd Remuneration Committee		74
			Meeting held on Feb. 18, 2021		
	102-37	Stakeholders' involvement in remuneration	Determined by a resolution at a general meeting of shareholders		

Торіс	GRI code		Reported matters	ISO 26000	Page
Stakeholder	102-40	List of stakeholder groups	Shareholders and investors, executives and	5.3	90
Engagement			employees, customers (individual and corporate		
			clients), government and relevant agencies, and local		
			communities		
	102-41	Collective bargaining agreements	See Data Center		114
	102-42	Identifying and selecting stakeholders	See Communication with Stakeholders		90
	102-43	Approach to stakeholder engagement	See Communication with Stakeholders		90
	102-44	Key topics and concerns raised	See Evaluation of Importance		90-91
Reporting Practice	102-45	40List of stakeholder groups5.341Collective bargaining agreementsSee Data Center42Identifying and selecting stakeholdersSee Communication with Stakeholders43Approach to stakeholder engagementSee Communication with Stakeholders44Key topics and concerns raisedSee Evaluation of Importance45Entities included in the consolidated financial statementsSee Evaluation of Importance48Restatements of informationN/A49Changes in reportingSee Evaluation of Importance50Reporting periodFrom Jan. 1, 2020 until Dec. 31, 202051Date of most recent reportDec. 202052Reporting roycleAnnual publication53Contact point for questions regarding the reportSustainable Management Personnel at the PR Office (02-769-2117)54Caims of reporting in accordance with the GRI StandardsSee GRI Content Index	26-27		
	102-46	Defining report content and topic Boundaries	See Evaluation of Importance	5.3 5.2/ 7.3.2-7.3.4 7.5.3/ 7.6.2	91
	102-47	List of material topics	See Evaluation of Importance		91
	102-48	Restatements of information	N/A		117
	102-49	Changes in reporting	See Evaluation of Importance	5.2/ 7.3.2-7.3.4 7.5.3/ 7.5.3/	91
	102-50	Reporting period	From Jan. 1, 2020 until Dec. 31, 2020	7.5.3/	
			(Incl. 2021 performance)	7.6.2	
itakeholder Engagement Reporting Practice	102-51	Date of most recent report	Dec. 2020		117
	102-52	Reporting cycle	Annual publication		
	102-53	Contact point for questions regarding the report	Sustainable Management Personnel at the PR Office (02-769-2117)		
	102-54	Claims of reporting in accordance with the GRI	Comply with the key conformance criteria of the GRI		
		Standards	Standards		
	102-55	GRI Content Index	See GRI Content Index		116-119
	102-56	External assurance	See Third-Party Assurance		120-12

### GRI Content Index

#### Topic-specific Standards

GRI 200 : Economy

Торіс	GRI code		Reported matters	ISO 26000	Page
conomic					
Performance					
GRI 103 :	103-1	Explanation of the material topic and its Boundaries			28-29
Management	103-2	The management approach and its components			49, 57, 63,
Approach 2016	103-3	Evaluation of the management approach			71, 81
Economic	201-1	Direct economic value generated and distributed	Daishin Securities is a financial investment company that engages in	6.8.	104-111
Performance			investment trading, brokerage, management, etc., thereby creating direct economic value. For the direct economic value distributed, see	1-6.8.3/	
			Data Center.	6.8.7/	
	201-3	Defined benefit plan obligations / other retirement plans	See Data Center	6.8.9	113
Indirect					
Economic Effects					
GRI 103 :	103-1	Explanation of the material topic and its Boundaries			56-61,
Management	103-2	The management approach and its components			68-69
Approach 2016	103-3	Evaluation of the management approach			
Indirect Economic	203-1	Infrastructure investments and services supported	Daishin Securities is conducting CSR programs in local communities	6.3.9/6.6.6/	114
Effects			through the Daishin Songchon Foundation. In 2020, scholarship and academic programs and programs to support low-income family	6.6.7/6.7.8/	
			and marginalized groups were carried out. For more details on the expediture, see Data Center.	6.8.1-6.8.2/	
				6.8.5/6.8.7/	
				6.8.9	
Anti-Corruption					
GRI 103 :	103-1	Explanation of the material topic and its Boundaries			62-63
Management	103-2	The management approach and its components			
Approach 2016	103-3	Evaluation of the management approach			
Anti-Corruption	205-2	Communication and training about anti-corruption	Number of persons who completed the compliance	6.6.1-6.6.3	113
			and ethics training		
			-2018 : 1,473		
			-2019 : 1,450		
			-2020 : 1.443		

#### Topic-specific Standards

GRI 300 : Environment

Торіс	GRI code		Reported matters	ISO 26000	Page
Energy					
GRI 103 :	103-1	Explanation of the material topic and its Boundaries			56-57
Management	103-2	The management approach and its components			
Approach 2016	103-3	Evaluation of the management approach			
Energy	302-1	Energy consumption within the organization	Power consumption in 2020: 7,527,234kWh	6.5.4	58-59, 115
Water					
GRI 103 :	- 103-1	Explanation of the material topic and its Boundaries			56-57
Management	103-2	The management approach and its components			
Approach 2016	103-3	Evaluation of the management approach			
Water	303-1	Water withdrawal by source	Waterworks is the only water source used	6.5.4	59, 115
			Water consumption (waterworks) in 2020: 56,301m³		
Emissions					
GRI 103 :	103-1	Explanation of the material topic and its Boundaries			56-57
Management	103-2	The management approach and its components			
Approach 2016	103-3	Evaluation of the management approach			
missions	305-1	Direct (Scope 1) GHG emissions	GHG emission in 2020	6.5.5	59, 115
			- Direct (Scope1): 682.68tCO2eq		
	305-2	Energy indirect (Scope 2) GHG emissions	GHG emission in 2020	6.5.5	59, 115
			- Energy indirect (Scope2) : 3,458.01tC02eq		

### GRI Content Index

#### Topic-specific Standards

GRI 400 : Social

Торіс	GRI code		Reported matters	ISO 26000	Page
Employment					
 GRI 103 :	103-1	Explanation of the material topic and its Boundaries			62-63
Management	103-2	The management approach and its components			
Approach 2016	103-3	Evaluation of the management approach			
Employment	401-1	New employee hires and employee turnover	New hires (total/males/females) (Unit: persons)	6.4.3	112
			-2018:189/76/113		
			-2019:115/45/70		
			-2020 : 167/66/101		
	401-2	Benefits provided to full-time employees	See Capacity Building Programs and Corporate Culture	6.4.4/6.8.7	65-66
	401-3	Parental leave	See Data Center	6.4.4	67, 114
Management Approach 2016 Health and Safety	103-2 103-3 403-3	The management approach and its components Evaluation of the management approach Workers with high incidence of occupational diseases or at high risk	A program is in operation to help protect the well-being of customer service workers who are engaging in emotional labor and creating a good work environment	6.4.6/6.8.8	66
Training and Education					
 GRI 103 :	103-1	Explanation of the material topic and its Boundaries			64-67
Management	103-2	The management approach and its components			
Approach 2016	103-3	Evaluation of the management approach			
Training and Education	404-1	Average hours of training per year per employee	Average hours of training per year per employee -2018 : 36.1hours -2019 : 21.2hours	6.4.7	113
	404-2	Programs for upgrading employee skills and transition assistance programs	-202년 : 21.2hours Daishin Academy is in operation to offer executives and employees training programs to pursue personal development and improve their professional capabilities, in addition to various other education and training programs such as knowledge seminars and MBA for financial clinic service representatives	6.4.7/6.8.5	65-66

Торіс	GRI code		Reported matters	ISO 26000	Page
Diversity,					
Inclusion & Equity					
GRI 103 :	103-1	Explanation of the material topic and its Boundaries			62-63
Management	103-2	The management approach and its components			
Approach 2016	103-3	Evaluation of the management approach			
Diversity, Inclusion	405-1	Diversity of governance bodies and employees	Diversity of employees (2018 / 2019 / 2020)	6.2.3/6.3.7/	64, 114
& Equity			-Persons with disabilities : 41 / 36 / 37	6.3.10/	
			-Female managerial staff : 36.6% / 38.8% / 40.25%	6.4.3	
Human Rights					
Assessment					
GRI 103 :	103-1	Explanation of the material topic and its Boundaries			62-63
Management	103-2	The management approach and its components			
Approach 2016	103-3	Evaluation of the management approach			
Human Rights	412-2	Employee training on human rights policies or	Number of participants in education for sexual	6.3.5	64, 113
Assessment		procedures	harassment prevention -2018 : 1,473 / 2019 : 1,450 / 2020 : 1,443		
Local					
Communities					
GRI 103 :	103-1	Explanation of the material topic and its Boundaries			62-63
Management	103-2	The management approach and its components			
Approach 2016	103-3	Evaluation of the management approach			
Local Communities	413-1	Operations with local community engagement, impact	Daishin Securities communicates with local communities and stakeholders through community CSR programs carried out by the	6.3.9/6.5.	68-69, 11
		assessments, and development programs	Daishin Songchon Foundation	1-6.5.3/6.8	
Marketing and					
Labeling					
GRI 103 :	103-1	Explanation of the material topic and its Boundaries			48-55
Management	103-2	The management approach and its components			
Approach 2016	103-3	Evaluation of the management approach			
Marketing and Labeling	417-2	Incidents of non-compliance concerning product and service information and labeling	N/A		
	417-3	Incidents of non-compliance concerning marketing communications	No fines, sanctions, or warnings were received from financial authori- ties due to mis-selling within the reporting period	6.7.3	

#### Daishin Securities

### Third–Party Assurance

The following is an independent assurance opinion from ECONINE derived according to the scope and standards of assurance in regard on the contents of the 2021 Integrated Report produced by Daishin Securities. The assurance was carried out based on the assumption that the information provided by Daishin Securities is complete, and the responsibility for all the information contained in the integrated report lies in Daishin Securities.

#### Assurance

#### Assurance Criteria

Daishin Securities determined the reporting priorities for the 9 important issues in consideration of the opinions of internal and external experts. It was also confirmed that Daishin Securities is reporting on its overall sustainability management activities and impacts with a focus on the important issues selected.

- ☐ The principles of inclusivity, responsiveness, materiality, and impact according to AA1000 AccountAbility Principles 2018
- Type1, Moderate level according to AA1000 Assurance Standard(2008) with Addendum 2018
- GRI Standards Core Option

#### Scope and Method

ECONINE confirmed the reliability of the report by applying the sampling method to the sustainability management performance from January 1, 2020 to December 31, 2020.

Consistency with key reports and other disclosures

- ☐ The process of evaluating importance and the GRI Standards related to the important issues
- Consistency between the 2019 Daishin Securities Sustainability Report
- and the 2021 Integrated Report and key changes
- Inaccurate or unclear expressions and performance data
- Interviews with internal stakeholders who participated in the preparation of the report

#### Independence and Legitimacy

Personnel with professional competence in the field of sustainability management performed the related work based on ECONINE's Code of Ethics. ECONINE does not have any interests that may undermine the independence of providing assurance of Daishin Securities' report, other than providing third-party assurance services.

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#### Conclusion

#### Inclusiveness

Daishin Securities has designated stakeholder groups as 1) shareholders, 2) customers, 3) employees, and 4) local communities, suppliers, government and relevant agencies. It operates communication channels for each stakeholder group so that stakeholders can communicate what they expect from the company in terms of CSR.

#### Materiality

Daishin Securities carried out media analysis and benchmarked its peers based on international standard indicators for sustainability management and 22 key topics in the financial industry so as to identify stakeholder interests in the issues and evaluate the impact of the issues on business. As a result, 9 important issues were selected, and the validity of those issues were verified through an internal review so that they could be reflected in the direction of ESG strategies.

Recommend

Limitations

The completeness and responsiveness of the information presented in Daishin Securities' integrated report has limitations depending on the method of screening, measuring, and estimating the data. Non-financial performance has been verified with the information and evidentiary data provided by Daishin Securities, but the reliability of the original data is not guaranteed.





#### To the Management Daeshin Securities Co., Ltd. Stakeholders

As a result of verifying Daishin Securities' integrated report, it is judged that it complies with the AA1000 AccountAbility Principles 2018 and met the basis for Type 1 assurance under the AA1000 Assurance Standard (2008) with Addendum 2018. Moreover, it is judged that it complies with the compliance requirements of the Core Option of the GRI Standards and does not deviate from any material reporting principles.

#### Responsiveness

Daishin Securities determined the reporting priorities for the 9 important issues in consideration of the opinions of internal and external experts. It was also confirmed that Daishin Securities is reporting on its overall sustainability management activities and impacts with a focus on the important issues selected.

#### Impact

Daishin Securities explains the impact of the important issues in sustainable management on related operations and responsibilities, based on global guidelines such as the GRI Index, ISO 26000 and SGDs. This includes direct impacts on Daishin Securities' business operations as well as impacts on local communities and the financial ecosystem.

Daishin Securities first reported its ESG action strategies that were in connection with the UN Sustainable Development Goals (SDGs) through an integrated report, based on the 2021 management objectives and ESG management strategies established at the Group level. We hope that in the future, Daishin Securities establishes ESG management objectives, integrate them with the business management objectives, and report mid-to-long-term plans and goals based on those objectives so that its stakeholders can be aware of the direction of its ESG management and actively participate in ESG activities.

July 26, 2021 Seo Wook, CEO of ECONINE

### Daishin Financial Group History

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62.7.27	Established as Sam-Rak Securities
75.4.22	Name changed to Daishin Securities
75.10.1	Listed on Seoul Stock Exchange
	(presently, Korea Exchange)
84.8.25	Established Tokyo Office
84.9.22	Established Daishin Economic Research Institute
85.5.28	Relocated the headquarters to Yeouido
86.11.27	Established Daishin Comprehensive
	DevelopmentSecurities
87.8.28	Established Daishin Computing & Information
	Center
88.3.24	Established Daishin Investment
	Foundation(currently Daishin Asset Management)
90.7.20	Established Daishin Songchon Foundation
95.6.20	Established Daishin Factoring Corporation
97.4.12	Launched a home trading system (CYBOS)
98.6.9	Launched online trading service
99.8.31	Formed capital and business alliance with Sumitom
	Life Insurance (Japan)

02.9.16	Retirement of 200,000 shares of common treasury stocks
03.7.21	Selected as constituent of the Korea Dividend Stock Price Index (KODI)
03.12.1	Selected as constituent of the Korea Governance Index (KOGI)
04.4.26	Exported CYBOS to Polaris Securities (Taiwan)
04.6.15	Selected as Company with Excellent Governance by
	the Korea Exchange
15.12.13	Exported CYBOXS, a futures trading system, to
	Settrade (Thailand)
06.10.16	Formed capital and business alliance with Nikko
	Cordial Group
07.11.2	Listed GDS on the London Stock Exchange
08.2.13	Established local subsidiary in Hong Kong
08.5.26	Opened the Shanghai Office
09.10.20	Selected as constituent of Dow Jones Sustainability
	Korea Index

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10.1.9	Held the Financial Clinic Service Proclamation
	Ceremony
10.4.6	Concluded MOU with Mandiri Sekuritas (Indones
11.8.31	Launched Daishin Savings Bank
12.6.12	Formed a strategic alliance with Okasan Securiti
	(Japan)
12.6.20	Held Daishin Financial Group Proclamation
	Ceremony to commemorate 50th anniversary of
	establishment
14.4.17	Launched Daishin Private Equity
14.5.8	Launched Daishin F&I and Daishin AMC
15.1.15	Announced Daishin House View
16.10.9	Registered as New Technology Financial Busines
16.11.14	Formed strategic alliance with Bualuang Securiti
	(Thailand)
16.12.1	Concluded stock brokerage agreement with
	Maybank Kim Eng (Malaysia)
16.12.26	Relocated to Myeong-dong
	(Daishin Financial Group)
17.8.29	Established local subsidiary in Singapore
18.6.11	Established local subsidiary in New York
19.3.3	Acquired preliminary license for real estate trust
	business (Daishin Securities)
19.7.29	Launched Daishin Asset Trust
19.12.24	Closed down local subsidiary in Hong Kong

2020			
20.2.19	Acquired official license as		
	management company (Da		
20.5.20	Established a local subsidia		

20.2.19	Acquired official license as a RELLs asset
	management company (Daishin Asset Trust)
20.5.20	Established a local subsidiary of Daishin Securities
	in Tokyo
20.10.14	Set up a customer service management system
20.11.11	Acquired the certification for the in-house personal
	information & information security management
	svstem (ISMS-P)

ties

### Daishin Securities Organization Chart

		Customer Asset	Product Planning Dept.	Wrap Business Dept.			Smart Biz Division
		Division	Trust Business Dept.				
General							
Meeting of							
Shareholder	5 IB Group	IB Segment	IPO1 Division	IPO2 Division			Research Center
/			ECM Division	DCM Division			
			Advisory Dept.	New Technology Financing			PR Segment
Board of Directors				Dept.			
		PF Segment	PF1 Division	PF2 Division		Sale&Trading	Wholesale Segment
			PF3 Division	Alternative Investment Dept.		Business Group	
							Trading Segment
Chairwoman		Compliance Support	Compliance Dept.				
		Segment					
		Management	Human Resources Dept.	Infrastructure Service Dept.		WM Group	WM Service Division
,		Support Division	Settlement Service Dept.				
							4WM Division
<b>CEO</b>		Management	Information Protection Dept.				
		Support Division					
		Management	Management Planning Office	 Informatization Dept.			Risk Management
		Planning Division	Financial Treasury Dept.	Brand Strategy Office			Segment
							Financial Consumer
	Management	Strategic Support	Strategic Support Office				Protection
	Strategy	Segment			Management		
					Committee		
		Private Lounge	Daishin Nine One Private	Private Support Team			Audit Segment
		Segment	Lounge		Audit		
		IT Division	IT Development Dept.	IT Support Dept.	Committee		
			Data Innovation Team				

 Smart Biz Dept.	Customer Service Center
Prime Business Dept.	
Long-Term Strategy	Asset Research Dept.
Research Dept.	
PR Office	
Corporate Business Division Corporate Financial Product Division	Global Business Division
Asset Management Division Bond Sale Division	Global Derivatives Divisior
WM Service Dept.	Pension Business Dept.
 Sales Dept.	 Club1962
Risk Management Dept.	
Financial Consumer Protection Dept.	Product Internal Control E
Secretary Office	
Audit Office	

### Awards

2020 Korea Capital Markets thebell League Awards	Innovative Equity House of The Year	January 9
The 17th Korea IB Awards	Top IPO Manager	February 11
The 8th Newspim Capital Market Awards	Best Research	February 27
Morning Star Awards	Korea Large Cap Equity	March 23
2020 E-Daily Financial Investment Awards	Top Excellence Prize	April 24
2020 Herald Capital Market Awards	IB Award	April 29
2020 Korea Analyst Awards	Research Award	July 11
2020 Red Dot Design Award	MTS	July 24
2020 Asia Today Financial Awards	Top Excellence Prize	September 25
2020 Asia Smart Finance Awards	Top MTS Technology Award	October 14
The 8th Best MTS Awards	Excellent Investment Information Award	November 26
2020 Asia Capital Market Awards	Top Retirement Pension (DB) Award	December 9
The 10th Market Leader of the Year Award	Market Leader in MTS	December 10
Citation from the Minister of Health and Welfare		December 22

### Membership of Associations

Financial Security Institute Korea Enterprises Federation

Federation of Korean Industries Korea International Trade Association

Council of Economic Organizations Korea Listed Companies Association

Federation of Korean Information Industries Auditor Journal

Korea Financial Investment Association Korea Contact Center Association

Korea Economic Research Institute Society Financial Information Protection Council

Korea Financial Telecommunications & Clearings Institute

Korea Capital Market Institute Korea Chamber of Commerce and Industry

### Network



Gangnam Seolleung Center	02-569-9233
Gwanghwamun Center	02-735-7571
Mok-dong WM Center	02-2653-7778
Bundang Center	031-702-5400
Apgujeong WM Center	02-546-3901
Yeouido Sales Branch	02-6951-0123
Gwangmyeong Center	02-2681-2311
Banpo WM Center	02-592-6200
Jamsil WM Center	02-421-2332
Myeongil-dong Branch	02-3426-3551
Bucheon Branch	032-667-1512
Pyeongchon Branch	031-388-2400
Meister Club	02-3432-4950

1F & 2F, HLMC Building, 420, Teheran-ro, Gangnam-gu, Seoul 1F & 2F, Jeokseon Hyundai Building, 130, Sajik-ro, Jongno-gu, Seoul 2F, Trapalace Eastern Avenue, 299, Omok-ro, Yangcheon-gu, Seoul 3F, KOSCOM Building, 27, Hwangsaeul-ro 360beon-gil, Bundang-gu, Seongnam-si 2F, Yeongsin Building, 218, Apgujeong-ro, Gangnam-gu, Seoul 2F, Allianz Tower, 147, Uisadang-daero, Yeongdeungpo-gu, Seoul 3F, Gwangmyeong Building, 1, Cheolsan-ro, Gwangmyeong-si, Gyeonggi-do 2F, Banpo Xi Plaza, 24, Jamwon-ro, Seocho-gu, Seoul

3F, Trizium Sangga, 61, Seokchonhosu-ro, Songpa-gu, Seoul 2F, Inno Sense Building, 1596, Yangjae-daero, Gangdong-gu, Seoul 2F, Byzantium, 91, Gilju-ro, Wonmi-gu, Bucheon-si, Gyeonggi-do 2F, Intops Building, 206, Simin-daero, Dongan-gu, Anyang-si, Gyeonggi-do 2F, Jangmi Sangga, 112, Olympic-ro 35-gil, Songpa-gu, Seoul

Domestic

Business

Western

Region

Gwangju Center Sangmu WM Center

Daejeon Center Cheonan Center

> Gwangyang Branch Gunsan Branch Mokpo Branch Suncheon Branch Jeonju Branch Cheongju Branch

061-791-7800 063-442-3151 061-284-4611 061-724-8440 063-275-4600 043-222-7290

Domestic **Business** Finance & Economy2

	Gangnam-daero Center	02-3462-1630	2F, Yadel Finance Building, 292, Gangnam-daero, Gangnam-gu, Seoul	/
	Dogok WM Center	02-553-8400	2F, Dongha Building, 2913, Nambusunhwan-ro, Gangnm-gu, Seoul	
	Osan Center	031-375-8377	2F, Inno Sense Building, 129, Seongho-daero, Osan-si, Gyeonggi-do	
	Nowon Branch	02-3391-4654	1F, SK Broadband Building, 466, Nohae-ro, Nowon-gu, Seoul	/ Domestic
5	Suji Branch	031-265-2733	3F, Seho Building, 52, Seongbok 2-ro, Suji-gu, Yongin-si, Gyeonggi-do	Business
κ.	Sinchon Branch	02-719-3713	5F, Dongin Building, 144, Seogang-ro, Mapo-gu, Seoul	Eastern
2	Incheon Center	032-435-8700	3F, Manhattan Building, 4, Inha-ro 489beon-gil, Inha-ro,	Region
			Namdong-gu, Incheon	
	Ilsan Branch	031-919-5033	2F, Jeongdo Plaza, 1419, Jungang-ro, Ilsanseo-gu, Goyang-si,	
			Gyeonggi-do	
	Cheongdam WM Center	02-3443-0100	1F, Financial Clinic Service Cheongdam Center, 707, Yeongdong-daero,	
			Gangnam-gu, Seoul	
	Sadang Branch	02-3474-0600	3F, Golden Cinema Tower, 89, Dongjak-daero, Dongjak-gu, Seoul	
	Songdo Branch	032-763-8108	2F, Songdo Millennium Building, 69, Convensia-daero,	
			Yeonsu-gu, Incheon	
	Suwon Branch	031-224-9900	4F, Seyeong Building, 199, Gwongwang-ro, Paldal-gu, Suwon-si,	
			Gyeonggi-do	
	Subsidiary in the USA	1-646-791-0990	Unit 14B, 400 Madison Avenue, NewYork, USA	Demostia
	Subsidiary in Singapore	65-6829-2305	Suite2, Level42, Suntec Tower 3, 8 Temasek Boulevard Singapore	/ Domestic
	Tokyo Office	81-3-3551-8088	8F, Nax Bldg, 1-3-2, Shinkawa, Chuo-ku, Tokyo, 104-0033, Japan	Business
				Directly

053-558-6300 Daegu Center Dongnae WM Center 051-556-8200 Busan Center 051-806-5561 Dongdaegu Branch 053-751-6040 Ulsan Branch 052-265-2265 Changwon Center 055-281-6404

> 051-704-3800 054-273-4411

Jeju Branch

Sales Dept.

Private Lounge

Haeundae Branch

Pohang Branch

064-743-4131

02-757-8211 02-6954-089

**Overseas** Network

Tokyo Office

Integrated Report 2021

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Directly

Operated

- 062-223-6601 1F, Daishin Securities Building, 147, Geumnam-ro, Dong-gu, Gwangju 062-371-0017 2F, Cheongyeon Medical Center Building, 64, Sangmujungang-ro, Seo-gu, Gwangiu 042-482-1221 2F, Myeongdong Plaza, 226, Daedeok-daero, Seo-gu, Daejeon 041-578-0535 3F, Marvelous T Tower, 92, Buldang 22-daero, Seobuk-gu, Cheonan-si, Chungcheongnam-do 1F, Haeun Building, 63, Jungdong-ro, Gwangyang-si, Jeollanam-do 3F, Cheongdam Building, 188, Susong-ro, Gunsan-si, Jeollabuk-do
  - 3F, Port Mode Building, 95, Ogam-ro, Mokpo-si, Jeollanam-do
  - 1F, Chungwoo E&C Building, 296, Isu-ro, Suncheon-si, Jeollanam-do
  - 3F, Gyeseong Building, 246, Hongsan-ro, Wansan-gu, Jeonju-si, Jeollabuk-do
  - 3F, Heungbok Dream Mall Building, 48, Daenong-ro, Heungdeok-gu,
  - Chungju-si, Chungcheongbuk-do
  - 3F, Byucksan Tower, 1748, Dalgubeol-daero, Dalseo-gu , Daegu
  - 2F, Daishin Securities Building, 212, Cheongnyeol-daero, Dongnae-gu, Busan
  - 3F, Seomyeon Finance Building, 709, Jungang-daero, Busanjin-gu, Busan
  - 2F, Beomu Building, 2392, Dalgubeol-daero, Suseong-gu, Daegu
  - 3F, Cheil Fire Insurance Building, 262, Samsan-ro, Nam-gu, Ulsan
  - 4F, Suhyup Building, 113, Sangnam-ro, Seongsan-gu, Changwon-si, Gyeongsangnam-do
  - 3F, Marina Center, 154, Haeundaehaebyeon-ro, Haeundae-gu, Busan
  - 1F, Gyeongnim Building, 8, Sicheong-ro, Nam-gu, Pohang-si, Gyeongsangbuk-do
  - 3F, Segi Smart Building, 3339, 1110-ro, Jeju-si, Jeju-do

1	3F, Daishin Finance Center, 343, Samil-daero, Jung-gu, Seoul
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